

ELA
EXCELLENCE
RESORT BELEK

Feel Well
SUMMER

2026 SUMMER SEASON



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FEELWELL ALL-INCLUSIVE CONCEPT

Get away from your daily responsibilities and immerse yourself in ultimate luxury and comfort with our FeelWell All-Inclusive concept. Leave your details and we ensure your stay will be smooth and entertaining. Enjoy exquisite dining options, signature cocktails, and unlimited resort amenities.

ELA
FEELWELL
ALL-INCLUSIVE

ELA
SERVICES
FROM THE
HEART

ELA
STAYS

ELA
GOURMET
EXPERIENCE

ELAZEN
HOLISTIC HEALTH
& WELLNESS
CENTER

ELA
ENTERTAINMENT
& ACTIVITY
EXPERIENCE

ELA
CULTURE AND
NATURE

ELA
EVERLAND
KIDS WORLD

THE LIBERATING
ATMOSPHERE
OF ELA

IN PURSUIT OF
EXCELLENCE



HEAL YOUR MIND AND BODY...

ELA EXCELLENCE RESORT BELEK

GENERAL INFORMATION

Open Date : May 26, 2007
Renovation : 2022 / The property has been
completely renovated.
Category : 5 Star Luxury Hotel
Concept : Feel Well All-Inclusive
Stay : 583 Rooms - 1200 Beds
Company : ELA HOSPITALITY A.Ş.
Season : 12 Months /All Year open
Total Area : 110.000 m²
Languages : Turkish, English, German, Russian



CONTACT US

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DISTANCES AND TRANSPORTATION

Airport : 35 km
Antalya City Center : 45 km
Nearest Center : 2 km - Belek
Transportation : ELA VIP Transfer, Bus, Taxi



WELCOME TO THE MOST PEACEFUL HOLIDAY EXPERIENCE
YOU WILL EVER HAVE IN YOUR LIFE.

WELCOME

Welcoming

Our guests are welcomed in the lobby by Ela Assistant team members. Valet service is available, and special welcome drinks are offered upon arrival.

For guests arriving by car, water and wet wipes are provided to their vehicle at departure. Within the resort's parking area, there are four electric vehicle charging stations, available for an additional fee.

Guest check-in procedures are carried out by Ela Assistant staff. The Ela Assistant team provides our guests with all information regarding the facility and room usage. For early check-in and late check-out, the Comfort Zone—which includes showers, changing rooms, and relaxation areas—and the 24/7 Ela Anatolian Restaurant located in the lobby are available to ensure our guests' comfort and convenience.

Throughout their stay, Ela Assistant team members remain in contact with guests via designated communication channels to ensure that all needs and requests are promptly fulfilled.

Check-In / Room Entry Procedures

Check-in time starts at 14:00. In case of early arrival, guests may wait in the lobby until their room is ready. If an available and ready room exists, assistance is provided for early room allocation in line with guest satisfaction policies.

Check-Out / Room Departure Procedures

Check-out time is at 12:00. To ensure service for arriving guests, late check-out requests are evaluated based on availability and may be granted for an additional fee.

Accepted Credit Cards

Mastercard, Amex, Visa, Eurocard

Currency

Türk Lirası - ₺, Euro - €, ABD Doları - \$, Pound Sterling - £. These currencies are accepted for cash payments.

Languages Spoken

Türkçe, İngilizce, Almanca, Rusça

Wireless Internet Access

Free wireless internet service is available to all guests in guest rooms and throughout the hotel premises.

Visitor Rules

During your stay, tea, coffee, and water are served to external visitors. Visitors must present their passport or ID card at the entrance. According to security procedures, visitors are not allowed to enter guest rooms.

Hotel guests are responsible for their visitors at all times. Visitors staying longer than 30 minutes will be charged as daily hotel usage. Any consumption beyond the complimentary refreshments will be charged to the hosting guest.

For visitors exceeding two persons, management approval is required. Guests arriving at the hotel without prior notification, information, or approval from the hosting guest will not be accepted. The hotel management cannot be held responsible for any inconvenience in such cases.

Pet Policy

Pets are not allowed in guest rooms or common areas of the hotel.

Age Restriction for Accommodation

For individual hotel reservations and check-in procedures, guests must be over 18 years old and present a valid ID.



ELA SERVICES FROM THE HEART

Experience the true warmth of Turkish hospitality with unparalleled luxury. Our dedicated team is passionate for delivering exceptional services that leave an everlasting impression on every guest.

From the moment you arrive, we are here to make your stay extraordinary.



LET YOUR DISTINGUISHED HOLIDAY EXPERIENCE BEGIN.

ELA ASSISTANT

Guests staying in all room categories at Ela Excellence Resort Belek benefit from Ela Assistant services in line with our concept, subject to their approval. Ela Assistant is a privileged personal assistant service.

Our team consists of qualified professionals with language proficiency tailored to our guests' nationalities. From the check-in process through to departure, the team provides one-on-one assistance, attending to all requests and needs throughout the entire stay with a personalized service approach.

Service hours are between 08:00 and 24:00 daily. For any guest requests between 24:00 and 08:00, the 1000 Hotline remains active, ensuring uninterrupted, 24-hour personalized service continuity.



SERVICES THAT WILL MAKE YOUR HOLIDAY UNFORGETTABLE

OUR SERVICES

Welcome Services

- Sparkling wine
- Homemade fresh lemonade
- Selection of appetizers
- Valet service
- Bellboy service

SERVICES INCLUDED IN THE CONCEPT	Ela Assistant Service (08:00 – 24:00)	Butler Service (for Villa, King Suite and Presidential Suite guests)	Complimentary Concierge Service	Feel Well All-Inclusive food & beverage concept	Comfort Zone: relaxation and comfort area for early check-in and late check-out
	Internet access	Baby stroller (upon signed request form)	Open buffet breakfast, lunch and dinner	24/7 Ela Anatolian Restaurant & Bar	Patisserie
	Daily minibar refill	Capsule coffee machine and hot beverage setup in rooms	Celebration service for birthdays and anniversaries	Cinema	Indoor/Garden Fitness
	Detox drinks, freshly squeezed fruit juices and herbal teas at Elazen Bar	Local and imported alcoholic & non-alcoholic beverages included in the concept	Turkish Bath, Sauna and Steam Room	Sun umbrellas, sun loungers and beach towels at sunbathing areas	Food and beverage service is available at La Sofa Lunch, La Perla Lunch, and Galata Lunch restaurants between 12:00 and 16:00.

EXTRA SERVICES	VIP transfer services	Special event organizations and customized menu requests	Access to all à la carte restaurants	La Sofa breakfast service	Shopping boutiques
	Electric vehicle charging station	Car rental service	Doctor – nurse services	Early check-in / late check-out services	Beach Suite
	Personal training (Fitness – Tennis – Padel Tennis)	SPA services (Hairdresser, massage, skincare treatments)	Water sports services (operated by an external company)	Room service	Premium alcoholic beverages excluded from the Ultra All Inclusive concept
	Laundry and dry cleaning services	Babysitting	Tennis court lighting	Padel tennis court rental	

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ANNIVERSARY & HONEYMOON CONCEPT

HONEYMOON SERVICES INCLUDED IN THE CONCEPT (Adults only)	Special honeymoon treats in the room on the day of arrival and room decoration	Romantic honeymoon breakfast (Once, on a day selected by the guest)	15% discount at Elazen Spa & Wellness	Sparkling wine service in the room on the day of arrival	Dinner at La Sante À La Carte Restaurant on a preferred evening
--------------------------------------------------------------------	--------------------------------------------------------------------------------	------------------------------------------------------------------------	---------------------------------------	----------------------------------------------------------	-----------------------------------------------------------------

* Presentation of a marriage certificate is mandatory at check-in. Guests whose marriage date exceeds 6 months are not eligible for the honeymoon concept.

ANNIVERSARY & BIRTHDAY SERVICES (Adults only)	Celebration service for birthdays and anniversaries	Special wine service in the room	Specially decorated dinner at La Sante À La Carte Restaurant on a preferred evening (Adults only)
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583 Rooms | 1200 Beds

ELA
SUPERIOR STAYS



ELA
FAMILY STAYS



ELA
SUITE STAYS



ELA
VILLA STAYS



The background is a monochromatic teal image featuring a dense arrangement of tropical plants. Large palm fronds with long, thin, radiating leaves are prominent, along with clusters of small, light-colored flowers. The overall texture is organic and layered.

ELA SUPERIOR STAYS



SUPERIOR ROOM

GARDEN VIEW

Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

Superior Rooms offer guests a privileged experience with elegant design and high comfort standards. Each room features a private balcony and impresses with breathtaking views. Five rooms are specially designed to meet accessibility needs, ensuring that the comfort of all guests is thoughtfully considered.

With modern amenities accompanying you at every moment, you can enjoy your holiday in the most practical and enjoyable way. While elegance and functionality are seamlessly combined, you can savor the view from your balcony and create unforgettable memories. In these rooms, where every detail is carefully designed, comfort and refinement will accompany every moment of your stay.



Features	Services
<ul style="list-style-type: none">• Garden view• Bathroom and toilet• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs• Wardrobe	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12

Bed	Bathroom	Technology
<ul style="list-style-type: none">• 1 double bed or 2 single beds• In double bed rooms: chaise longue or sofa• In twin bed rooms: sofa + additional pull-out sofa• Baby cot (upon request)• Extra bed (upon request)• Pillow menu	<ul style="list-style-type: none">• Shower cabin• Washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system

* Five garden-view rooms are specially designed for guests with special needs.

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SUPERIOR ROOM

SEA VIEW

Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

Superior Rooms offer a privileged accommodation experience with elegant design and high comfort standards. Each room features a private balcony and captivates guests with breathtaking views. Five rooms are specially designed to meet accessibility requirements, ensuring comfort is thoughtfully provided for all guests.

With modern amenities accompanying you at every moment, you can enjoy your holiday in the most practical and enjoyable way. While elegance and functionality come together seamlessly, you can savor the scenery from your balcony and create unforgettable memories. In these rooms, where every detail is carefully considered, comfort and refinement will accompany every moment of your stay.



Features	Services	
<ul style="list-style-type: none">• Sea view• Bathroom and toilet• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs• Wardrobe	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12	
Bed	Bathroom	Technology
<ul style="list-style-type: none">• 1 double bed or 2 single beds• In double-bed rooms: chaise longue or sofa• In twin-bed rooms: sofa + pull-out sofa• Baby cot (upon request)• Extra bed (upon request)• Pillow menu	<ul style="list-style-type: none">• Shower cabin• Washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system

* Five garden-view rooms are specially designed for guests with special needs.

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SUPERIOR SEA VIEW

WITH JACUZZI

Main Building | 48 m² | 2 Adults + 1 Child

Experience your most romantic moments in a captivating atmosphere, while feeling the tranquility of nature at every moment.

Elegantly designed Superior Sea View with Jacuzzi rooms offer a romantic and comfortable stay, especially for honeymoon couples. Jacuzzi-equipped spacious bathrooms provide the perfect setting for couples to create special moments, while large balconies allow you to relax and enjoy peaceful moments surrounded by natural beauty.

In these thoughtfully designed rooms, where every detail reflects elegance, you can enjoy quality time alone with your loved one, transforming your honeymoon or anniversary holiday into a truly fairy-tale experience with exceptional comfort.



Features	Services
<ul style="list-style-type: none">• Bathroom and toilet with jacuzzi• Sea view• Mirror and bedside table• Armchair• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12



Bed	Bathroom	Technology
<ul style="list-style-type: none">• Double bed• Baby cot (upon request)• Pillow menu	<ul style="list-style-type: none">• Bathroom with jacuzzi (jacuzzi curtain)• Washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system



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GRAND SUPERIOR

SEA VIEW



Main Building | 53 m² | 2 Adults + 2 Children or 3 Adults

As you watch the serenity of the sea and the sky from your balcony, you will feel as if you are beyond time.

Blending the captivating blues and greens of the Mediterranean, Grand Superior Sea View rooms offer a privileged holiday experience with high comfort standards. Each room features a spacious sea-view balcony where tranquility and pleasure come together. While admiring the natural beauty of the Mediterranean, you can savor every moment in an atmosphere designed for relaxation and enjoyment.

The ambiance surrounding you in these rooms provides a sense of calm that makes every moment special. Throughout your stay, you will feel as though you are in a world entirely your own.



Features	Services
<ul style="list-style-type: none"> • Sea view • Bathroom and toilet • Mirror and bedside table • Sheer and blackout curtains • Balcony with outdoor table and 2 chairs • Wardrobe 	<ul style="list-style-type: none"> • Daily minibar refill • Room cleaning service • Capsule coffee machine • Scale • Bathrobe and slippers • Bathrobe for children aged 3–12



Bed	Bathroom	Technology
<ul style="list-style-type: none"> • 1 double bed and 1 single bed • Chaise longue or sofa • Baby cot (upon request) • Pillow menu 	<ul style="list-style-type: none"> • Shower cabin • Washbasin • Shaving / make-up mirror • Hair dryer • Bathroom amenities 	<ul style="list-style-type: none"> • LED TV • Telephone • Wi-Fi – Internet • Steam iron • Digital safe • Electronic key • Smart in-room central air conditioning and lighting system

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Lake House | 38 m² | 2 Adults + 1 Child

With the elegance of Ela reflected in every shade of green, enjoy a luxurious holiday intertwined with nature in the Lake House Pool View rooms.

Lake House Pool View rooms are a haven of tranquility for guests seeking a holiday experience in harmony with nature. Featuring a spacious living area and a balcony overlooking the pool, these rooms offer both serenity and natural beauty. Surrounded by olive trees, the rooms provide a peaceful and relaxing atmosphere, making them ideal for enjoyable moments with your family.

Designed to be fully personalized, Lake House Pool View rooms offer the option of a baby cot and extra bed, creating a flexible and comfortable living space. With a smart climate control system, you can set your preferred temperature and enjoy a calm, pleasant holiday enriched with modern amenities.



Features		Services	
<ul style="list-style-type: none">• Pool view• Bathroom and toilet• Work desk• Armchair• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs		<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12	
Bed	Bathroom	Technology	
<ul style="list-style-type: none">• 1 double bed or 2 single beds• Baby cot (upon request)• Pillow menu	<ul style="list-style-type: none">• Shower cabin• Washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Steam iron• Digital safe• Electronic key• Smart in-room air conditioning and lighting system	



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ROOM FEATURES

	SUPERIOR SEA VIEW	SUPERIOR GARDEN VIEW	GRAND SUPERIOR SEA VIEW	SUPERIOR SEA VIEW WITH JACUZZI	LAKE HOUSE POOL VIEW
Sea View	✦		✦	✦	
Garden View		✦			
Pool View					✦
Electronic Key System	✦	✦	✦	✦	✦
Bathrobe & Slippers	✦	✦	✦	✦	✦
Scale	✦	✦	✦	✦	✦
Bathroom Amenities	✦	✦	✦	✦	✦
Bathrobe for Children (Ages 3–12)	✦	✦	✦	✦	✦
Shaving / Make-up Mirror	✦	✦	✦	✦	✦
Hair Dryer	✦	✦	✦	✦	✦
Shower Cabin	✦	✦	✦	✦	✦
Jacuzzi or Jet Shower Panel				✦	
Handheld Steam Iron	✦	✦	✦	✦	✦
Digital Safe	✦	✦	✦	✦	✦
Telephone	✦	✦	✦	✦	✦
LED TV	✦	✦	✦	✦	✦
Capsule Coffee Machine	✦	✦	✦	✦	✦
Smart In-Room Air Conditioning & Lighting System	✦	✦	✦	✦	✦
Wardrobe	✦	✦	✦	✦	✦
Pillow Menu	✦	✦	✦	✦	✦
Minibar / Refilled Once Daily	✦	✦	✦	✦	✦

The background is a monochromatic teal image featuring various tropical plants. Large palm fronds with long, thin, radiating leaves are prominent, along with clusters of small, light-colored flowers. The overall texture is dense and organic.

ELA

FAMILY STAYS

FAMILY CORNER ROOM



Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

Designed to meet the needs of both parents and children, these rooms offer a level of comfort that makes every moment unforgettable.

Thoughtfully created with family comfort in mind, Family Corner Rooms provide a relaxing and enjoyable holiday experience in every detail. While offering an ideal living space for both adults and children, the rooms also allow guests to enjoy pleasant moments outdoors thanks to their spacious balconies.

Equipped with one double bed and two single beds, these rooms prioritize family comfort and create a restful sleeping environment for everyone.



Features	Services	
<ul style="list-style-type: none">• One master bedroom and one living room• Forest view• Bathroom and toilet• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs• Seating group	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12	
Bed	Bathroom	Technology
<ul style="list-style-type: none">• 1 double bed and 1 single bed• Baby cot (upon request)• Pillow menu	<ul style="list-style-type: none">• Bathroom with shower• Double washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Handheld steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system



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FAMILY DUPLEX ROOM

FOREST VIEW

Main Building | 60 m² | 4 Adults + 1 Child

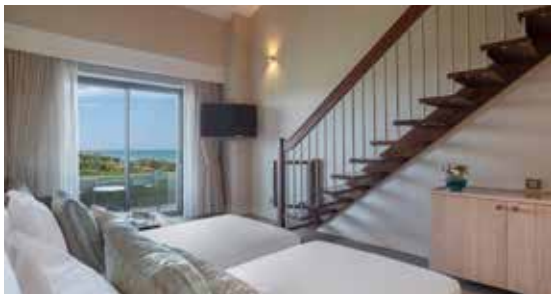
Equipped with child-safety locks on the stairs, these rooms allow parents to relax while offering spacious living areas where the whole family can enjoy quality time together. Family Duplex Rooms provide bright and comfortable living spaces designed for large families. Each room features a balcony, offering a pleasant and relaxing accommodation experience for families. With two separate floors connected by stairs, and child safety locks installed at the top of the staircase, families can enjoy their stay safely and comfortably.

On the first floor, there are two single beds, central air conditioning, a minibar, and modern amenities, ensuring a comfortable sleep and relaxing holiday experience for children. The second floor features a master bedroom with a double bed, creating a warm and cozy atmosphere for parents. Both floors are equipped with showers, bathrobes, slippers, and personal care amenities for added comfort.



Features	Services
<ul style="list-style-type: none">• Forest view• Separate bathroom and toilet on each floor• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs• Double sofa	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12

Bed	Bathroom	Technology
<ul style="list-style-type: none">• Upper floor: 1 double bed• Lower floor: 2 single beds• Baby cot (upon request)• Pillow menu	<ul style="list-style-type: none">• Bathroom with shower• Washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Handheld steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system



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FAMILY DUPLEX ROOM

SEA VIEW



Main Building | 60 m² | 4 Adults + 1 Child

Equipped with child-safety locks on the stairs, these rooms allow parents to relax while offering spacious living areas where the whole family can enjoy quality time together.

Family Duplex Rooms offer bright and comfortable living spaces designed for large families. Each room features a balcony, providing a pleasant and relaxing accommodation experience for families. With two separate floors connected by stairs and child safety locks installed at the upper section of the staircase, families can enjoy their stay safely and comfortably.

On the first floor, there are two single beds, central air conditioning, a minibar, and modern amenities, ensuring a comfortable sleep and a relaxing holiday experience for children. The second floor features a master bedroom with a double bed, creating a warm and cozy atmosphere for parents. Both floors are equipped with showers, bathrobes, slippers, and personal care amenities for added comfort.



Features	Services
<ul style="list-style-type: none">• Sea view• Separate bathroom and toilet on each floor• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs• Double sofa	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12



Bed	Bathroom	Technology
<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12	<ul style="list-style-type: none">• Bathroom with shower• Washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Handheld steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system



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Main Building | 90 m² | 4 Adults + 2 Children or 6 Adults

Experience family comfort on two levels.

Created by combining two Superior Rooms, the Family Connection Room offers an ideal living space for large families. Thanks to the connecting rooms, you can enjoy being together as a family while also having the freedom to retreat to your own private space whenever you wish.

Designed with modern details, these spacious rooms provide separate areas for parents and children. With two bathrooms and two balconies, every family member enjoys comfort, convenience, and a sense of independence. Carefully designed to make every moment more special, the Family Connection Room blends the warmth of home with holiday comfort.



Features	Services	
<ul style="list-style-type: none">• Two bedrooms• Forest view• 2 bathrooms and 2 toilets• Mirror and bedside table• Sheer and blackout curtains• 2 balconies with outdoor tables and 4 chairs• Single armchair in each room	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12	
Bed	Bathroom	Technology
<ul style="list-style-type: none">• 2 double beds and 2 single beds (queen size)• Baby cot (upon request)• Pillow menu	<ul style="list-style-type: none">• Bathroom with shower• Double washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Handheld steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system



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LAKE HOUSE FAMILY

POOL VIEW

Lake House | 76 m² | 4 Adults + 1 Child

Ideal for enjoying a refreshing swim with your family after a walk through lush green surroundings, Lake House Family rooms offer an unforgettable holiday experience immersed in nature. Consisting of two interconnected bedrooms, these spacious and bright rooms are thoughtfully designed to ensure maximum comfort for families. From the pool-view balcony, you can feel the serenity of nature and enjoy peaceful moments together.

These rooms feature a master bedroom with a king-size bed and a second bedroom with two single beds. Both rooms are equipped with modern amenities such as air conditioning, minibar, satellite TV, and make-up mirror, while details like shower facilities, bathrobes, and slippers are carefully considered for your comfort. Thanks to the smart climate control system, you can set your preferred temperature and enjoy a calm and relaxing holiday while savoring nature with your family.



Features	Services
<ul style="list-style-type: none">• Pool and garden view• Two bedrooms• Bathroom and toilet in both rooms• Work desk• Armchair• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12



Bed	Bathroom	Technology
<ul style="list-style-type: none">• 1 double bed and 2 single beds• Baby cot (upon request)• Pillow menu	<ul style="list-style-type: none">• Bathroom with shower• Washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Handheld steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system

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LAKE HOUSE FAMILY SUITE



Lake House | 100 m² | 4 Adults + 1 Child

These suites offer an ideal setting for a relaxing family holiday with spacious living areas and impressive surroundings.

Designed for unforgettable family moments in the heart of nature, Lake House Family Suite rooms provide a refined holiday experience. With balcony or terrace options, these exclusive suites allow guests to feel fully connected to nature.

Featuring generous living space, the suites consist of two separate bedrooms: one with a king-size bed and the other with two single beds, ensuring both comfort and privacy for families. Luxury services enhance your stay, while modern amenities bring additional comfort. As you enjoy nature with your loved ones, you will experience serenity and relaxation together in these thoughtfully designed suites.



Features		Services	
<ul style="list-style-type: none">• Pool view• Two bedrooms• 2 bathrooms and 2 toilets• Work desk• Armchair• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs		<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12	
Bed	Bathroom	Technology	
<ul style="list-style-type: none">• 1 double bed and 2 single beds• Baby cot (upon request)• Pillow menu	<ul style="list-style-type: none">• Bathroom with shower• Washbasin• Shaving / make-up mirror• Hair dryer• Bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Handheld steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system	



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LAKE HOUSE FAMILY SUITE SWIM UP

Lake House | 76 m² | 4 Adults + 1 Child

When you close your eyes and take a deep breath, you will realize that this moment is exactly the holiday experience you have been dreaming of.

Lake House Family Suite Swim Up offers an inviting accommodation experience with a private deck and balcony providing direct access to the pool. These exclusive suites feature two separate bedrooms, creating a spacious and comfortable setting ideal for families or groups of friends. Enjoy the sun by the poolside and reach your room in just a few steps, indulging in ultimate comfort. Where modern technology meets refined elegance, these suites reflect Ela's sophisticated approach to luxury.

Lake House Family Suite Swim Up is a sanctuary where spaciousness and contemporary touches come together, transforming elegance into comfort. Carefully designed details elevate the living areas, redefining the boundaries of relaxation and luxury.



Features	Services
<ul style="list-style-type: none">• Pool and garden view• Private deck terrace (swim-up access)• Sun loungers• Two bedrooms• Bathroom and toilet in each room• Work desk• Armchair• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Smart air conditioning



Bed	Bathroom	Technology
<ul style="list-style-type: none">• 1 double bed and 2 single beds• Baby cot (upon request)• Extra bed (upon request)• Pillow menu	<ul style="list-style-type: none">• Shower cabin• Washbasin• Shaving / make-up mirror• Hair dryer• Exclusive bathroom and shower amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Handheld steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system



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Main Building | 100 m² | 4 Adults + 1 Child

With their spacious interiors and large balconies, these suites transform every moment into a pleasant and relaxing atmosphere.

Located in the main building, Family Suites offer an ideal accommodation option for families with their two-bedroom layout and generous living areas. Each suite features wide balconies that provide an opportunity to enjoy time outdoors, while the bright and airy interiors create a comfortable environment where families can relax together. Every detail has been thoughtfully designed to ensure a peaceful and comfortable holiday experience with your children.

In these exclusive suites, you will enjoy a unique stay where every detail is prepared especially for you and your family.



Features	Services
<ul style="list-style-type: none">• Garden and forest view• Two bedrooms• 1 bathroom and 1 toilet• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs• Armchair• Wardrobe	<ul style="list-style-type: none">• Daily minibar refill• Room cleaning service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12



Bed	Bathroom	Technology
<ul style="list-style-type: none">• 1 double bed and 2 single beds• Baby cot (upon request)• Pillow menu	<ul style="list-style-type: none">• Bathroom with jacuzzi (with blind)• Shower cabin• Washbasin• Shaving / make-up mirror• Hair dryer• VIP bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi – Internet• Handheld steam iron• Digital safe• Electronic key• Smart in-room central air conditioning and lighting system



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ROOM FEATURES

	FAMILY CONNECTION ROOM	FAMILY CORNER ROOM	FAMILY DUPLEX ROOM SEA VIEW	FAMILY DUPLEX ROOM FOREST VIEW	LAKE HOUSE FAMILY POOL VIEW	LAKE HOUSE FAMILY SUITE	LAKE HOUSE FAMILY SUITE SWIM UP	FAMILY SUITE
Sea View			✦					
Garden View	✦	✦		✦	✦		✦	✦
Pool View					✦	✦	✦	
Electronic Key System	✦	✦	✦	✦	✦	✦	✦	✦
Bathrobe & Slippers	✦	✦	✦	✦	✦	✦	✦	✦
Scale	✦	✦	✦	✦	✦	✦	✦	✦
Bathroom Amenities	✦	✦	✦	✦	✦	✦	✦	✦
Bathrobe for Children (Ages 3–12)	✦	✦	✦	✦	✦	✦	✦	✦
Shaving / Make-up Mirror	✦	✦	✦	✦	✦	✦	✦	✦
Hair Dryer	✦	✦	✦	✦	✦	✦	✦	✦
Shower Cabin	✦	✦	✦	✦	✦	✦	✦	✦
Jacuzzi or Jet Shower Panel							✦	✦
Handheld Steam Iron	✦	✦	✦	✦	✦	✦	✦	✦
Digital Safe	✦	✦	✦	✦	✦	✦	✦	✦
Telephone	✦	✦	✦	✦	✦	✦	✦	✦
LED TV	✦	✦	✦	✦	✦	✦	✦	✦
Capsule Coffee Machine	✦	✦	✦	✦	✦	✦	✦	✦
Smart In-Room Air Conditioning & Light- ing System	✦	✦	✦	✦	✦	✦	✦	✦
Wardrobe	✦	✦	✦	✦	✦	✦	✦	✦
Pillow Menu	✦	✦	✦	✦	✦	✦	✦	✦
Minibar / Refilled Once Daily	✦	✦	✦	✦	✦	✦	✦	✦

The background is a monochromatic teal image featuring various tropical plants. Large palm fronds with long, thin, radiating leaves are prominent, along with clusters of small, light-colored flowers. The overall texture is dense and organic.

ELA

SUITE STAYS

DELUXE SUITE



Main Building | 105 m² | 2 Adults + 2 Children or 3 Adults + 1 Child

Designed with a jacuzzi bathroom and an elegant living area, the Deluxe Suites are thoughtfully created to offer both comfort and moments of pure enjoyment.

With a spacious layout of 105 m², Deluxe Suites consist of a separate living room and bedroom, providing guests with a refined accommodation experience where comfort and luxury come together. Ideal for those who wish to start the day with breathtaking Mediterranean views, these suites make your holiday truly unforgettable with their elegant design and generous living spaces. Featuring a comfortable seating area, jacuzzi bathroom, and a double bed, the suites offer an atmosphere perfect for relaxation and quality time.

Equipped with central air conditioning, satellite TV, minibar, and a full range of modern amenities, every detail has been carefully considered for your comfort. Whether you choose to unwind in the jacuzzi or enjoy pleasant moments with your loved ones in the living area, these suites create lasting memories. Surrounded by the unique atmosphere of the Mediterranean, you will begin each day refreshed and full of renewed energy.



DELUXE SUITE

Main Building | 105 m² | 2 Adults + 2 Children or 3 Adults + 1 Child

Features	Services	Bed
<ul style="list-style-type: none"> • Sea or garden view • Living room • Bedroom • Jacuzzi • Two bathrooms and two toilets • Mirror and bedside table • Sheer and blackout curtains • Balcony with outdoor table and 2 chairs • Seating area • Luggage rack 	<ul style="list-style-type: none"> • VIP Assistant service • Daily minibar refill • Housekeeping service • Kapsül kahve makinası • Scale • Turn-down service • Bathrobe and slippers • Bathrobe for children aged 3–12 • Priority reservation at à la carte restaurants • La Sofa VIP breakfast • Departure Elite Lounge Service (Provided for international departures for stays of minimum 7 nights.) 	<ul style="list-style-type: none"> • 1 double bed and 1 single bed (Single bed provided upon request) • Baby cot (Provided upon request) • Pillow menu
Bathroom	Technology	
<ul style="list-style-type: none"> • Bathroom with jacuzzi • Shower cabin • Washbasin • Shaving / makeup mirror • Hair dryer • VIP bathroom amenities 	<ul style="list-style-type: none"> • LED TV • Telephone • WIFI - internet • Digital safe • Electronic key system • Smart in-room climate control and lighting system 	



PREMIER ROOF TOP SUITE



Main Building | 150 m² | Duplex – 2 Adults + 2 Children or 3 Adults

Located in the main building, the Premier Roof Top Suite offers a spacious and luxurious accommodation area of 150 m². Featuring parquet flooring, a wide balcony, and a private terrace, this exclusive suite provides guests with a refined and comfortable living experience. With its generous layout and elegant design, the suite also includes special beach suite privileges, making your holiday even more distinctive.

The first floor welcomes guests with a modern and comfortable seating area, while details such as an adjustable central air-conditioning system and a minibar enhance overall comfort. This floor is fully equipped with parquet flooring, satellite TV, and a telephone. It also includes amenities designed to meet personal needs, such as a private toilet and a hair dryer. The thoughtfully designed relaxation area on this level stands out with its modern touches.

The second floor features a double bed, a jacuzzi terrace, and a spacious sunbathing area where you can personalize your moments of relaxation. The powerful bathroom, bathrobe and slipper set, bathroom amenities, and minibar ensure that every detail has been carefully considered for your comfort.

This suite offers every opportunity to make your holiday unforgettable—whether sunbathing on loungers, unwinding in the jacuzzi on the terrace, or enjoying the refreshing atmosphere of the Mediterranean. The modern living area on the first floor and the spacious bedroom on the second floor each provide a unique sense of tranquility. Both the elegance of the interior and the pleasure of relaxing on the terrace await you in this exceptional suite.





PREMIER ROOF TOP SUITE

Main Building | 150 m² | Duplex – 2 Adults + 2 Children or 3 Adults

Features	Services	
<ul style="list-style-type: none">• Sea or forest view• Duplex• Living room• Bedroom• Terrace with jacuzzi• 1 bathroom and 2 toilets• Mirror and bedside table• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs• Seating area	<ul style="list-style-type: none">• VIP Assistant service• Daily minibar refill• Housekeeping service• Turn-down service• Capsule coffee machine• Scale• Bathrobe and slippers• Bathrobe for children aged 3–12• Laundry (Washing and ironing are complimentary. Dry cleaning is subject to charge.)• Priority reservation at à la carte restaurants• La Sofa VIP breakfast	<ul style="list-style-type: none">• Complimentary room service• One complimentary dining experience at the Galata A La Carte Restaurant during the stay.• VIP Airport Transfer (For stays of minimum 5 nights, round trip)• Departure Elite Lounge Service (Provided for international departures for stays of minimum 7 nights.)
Bathroom	Technology	Bed
<ul style="list-style-type: none">• Bathroom with bathtub and shower• Shower cabin• Double washbasin• Shaving / makeup mirror• Hair dryer• VIP bathroom amenities	<ul style="list-style-type: none">• LED TV• Telephone• WIFI - internet• Digital safe• Electronic key system• Smart in-room climate control and lighting system	<ul style="list-style-type: none">• Double bed on the upper floor• Baby cot (Provided upon request)• Pillow menu

GRAND ROOF TOP SUITE



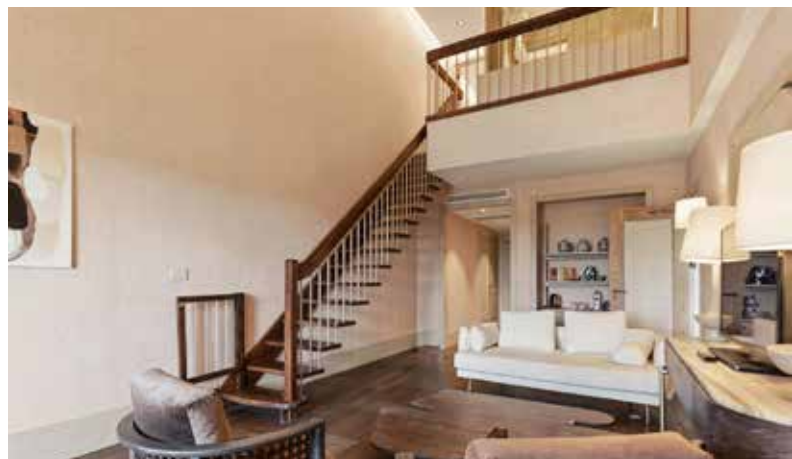
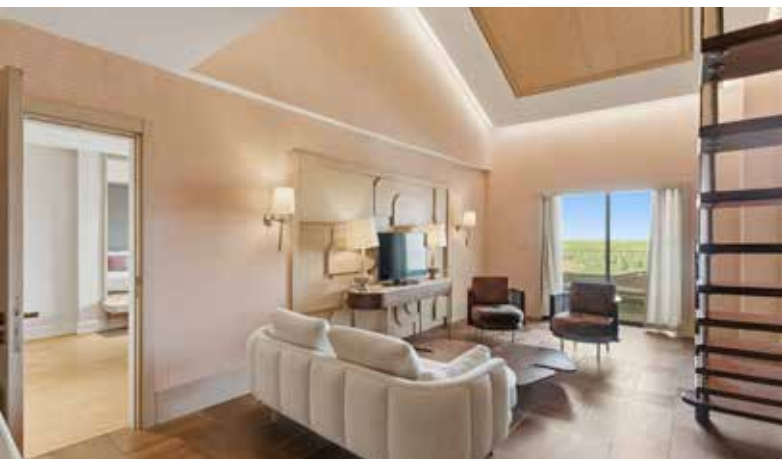
Main Building | 210 m² | Duplex – 4 Adults + 1 Child or 5 Adults

Featuring a king-size bed and a jacuzzi bathroom, this suite offers the perfect setting for relaxation and renewal.

Located in the main building, the Grand Roof Top Suite provides an exceptional accommodation experience with its two-level layout and expansive living spaces. The lower floor features a stylish living room with parquet flooring and a modern seating area, blending elegance and comfort seamlessly. Through an interconnecting door, guests can access the Superior Sea View room. This level is also equipped with central air conditioning, a mini bar, and a capsule coffee machine, ensuring a comfortable and refined stay. A spacious balcony allows guests to enjoy breathtaking Mediterranean views throughout the day.

The upper floor bedroom offers a serene retreat with a king-size bed and a jacuzzi bathroom, elevating relaxation to the highest level. With parquet flooring, central air conditioning, and a mini bar, the room delivers premium comfort. The private rooftop terrace, furnished with sun loungers, invites guests to unwind outdoors and enjoy memorable moments in the jacuzzi. Both floors are equipped with satellite TV, a digital safe, and a telephone for added convenience.

As the sun sets, guests can relax in the jacuzzi on the terrace, leaving behind the day's fatigue. Where comfort meets elegance, the Grand Roof Top Suite offers every detail needed to make your holiday truly unforgettable.



GRAND ROOF TOP SUITE



Main Building | 210 m² | Duplex – 4 Adults + 1 Child or 5 Adults

Features

- Sea or forest view
- Duplex
- Living room
- 2 bedrooms (one connected to a Superior Sea View Room)
- Terrace with jacuzzi
- 2 bathrooms & 2 toilets
- Vanity mirror and bedside tables
- Sheer and blackout curtains
- BBalcony with outdoor table and 2 chairs
- Seating area
- Luggage rack

Services

- VIP Assistant service
- Daily minibar refill
- Housekeeping service
- Turn-down service
- Capsule coffee machine
- Scale
- Laundry service (Washing and ironing are complimentary; dry cleaning is chargeable)
- Bathrobe & slippers
- Bathrobes for children aged 3–12
- Priority reservation at à la carte restaurants
- La Sofa VIP Breakfast
- Complimentary room service
- One complimentary dining experience at the Galata A La Carte Restaurant during the stay.
- VIP Airport Transfer (Available for stays of minimum 5 nights and above, round trip)
- Departure Elite Lounge Service (Available for stays of minimum 7 nights and above, for international outbound flights)

Bathroom

- Bathtub & shower
- Walk-in shower
- Washbasin
- Shaving / make-up mirror
- Hair dryer
- VIP bathroom amenities

Technology

- LED TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key system
- Smart central air conditioning & lighting system

Bed

- Upper floor: one double bed and two single beds
- Baby cot (available upon request)
- Pillow menu



PRESIDENTIAL SUITE



Main Building | 210 m² | Duplex – 4 Adults + 1 Child or 5 Adults

A holiday wrapped in the magic of the Mediterranean awaits you in this suite, designed to make every moment truly special. Located in the main building, the Presidential Suite offers a luxurious and comfortable accommodation experience with its two-level layout and spacious design. On the lower floor, guests will find a generous living area featuring a stylish seating group, a mini bar, and a capsule coffee machine. This elegant space, finished with parquet flooring, is equipped with adjustable central air conditioning and satellite TV, creating a refined yet relaxing atmosphere.

Also on this level, the bedroom features two single beds, a bathtub bathroom, and a private balcony. Designed with comfort in mind, the room is complemented by bathrobes, slippers, and personal care amenities, providing a serene space for rest and relaxation.

The upper floor hosts the master bedroom, offering a double bed and a jacuzzi bathroom, creating an exclusive private retreat. This spacious room is equipped with a mini bar, digital safe, and central air conditioning, ensuring maximum comfort throughout the stay. From here, guests can access a large terrace with a private jacuzzi, perfect for unwinding at the end of the day. The sun loungers on the terrace invite guests to relax while enjoying the unique Mediterranean ambiance.

Combining elegant interior design with generous outdoor spaces, the Presidential Suite brings together the sophistication of indoor living and the openness of nature. Exclusive details such as private beach suite access further elevate the experience, making your stay truly unforgettable.





PRESIDENTIAL SUITE

Main Building | 233 m² | Duplex – 4 Adults + 1 Child or 5 Adults

Features	Services	
<ul style="list-style-type: none"> • Sea view • Living room • 2 bedrooms • Terrace with jacuzzi • 2 bathrooms and 2 toilets • Mirror and bedside table • Sheer and blackout curtains • Balcony with outdoor table and 2 chairs • Seating area • Sun loungers 	<ul style="list-style-type: none"> • Private butler service • Daily minibar refill • Housekeeping service • Turndown service • Capsule coffee machine • Scale • Laundry service (washing and ironing included, dry cleaning at an extra charge) • Bathrobe and slippers • Bathrobes for children aged 3–12 • Welcome with flowers and champagne • Priority reservation at à la carte restaurants • La Sofa VIP breakfast 	
	<ul style="list-style-type: none"> • Complimentary room service • Use of Beach Suite services throughout the stay • One complimentary dining experience at the Galata A La Carte Restaurant during the stay. • VIP airport transfer (for stays of minimum 5 nights, round trip) • Departure Elite Lounge service (for stays of minimum 7 nights, applicable for international departures) 	
Bathroom	Technology	Bed
<ul style="list-style-type: none"> • 1 bathtub & shower bathroom and 1 shower bathroom • Double washbasin • Shaving / make-up mirror • Hair dryer • Exclusive bath and shower amenities 	<ul style="list-style-type: none"> • LED TV • Telephone • Wi-Fi internet • Digital safe • Electronic key system • Smart room climate and lighting system 	<ul style="list-style-type: none"> • Double bed on the upper floor and two single beds on the lower floor • Baby cot (upon request) • Pillow menu

KING SUITE

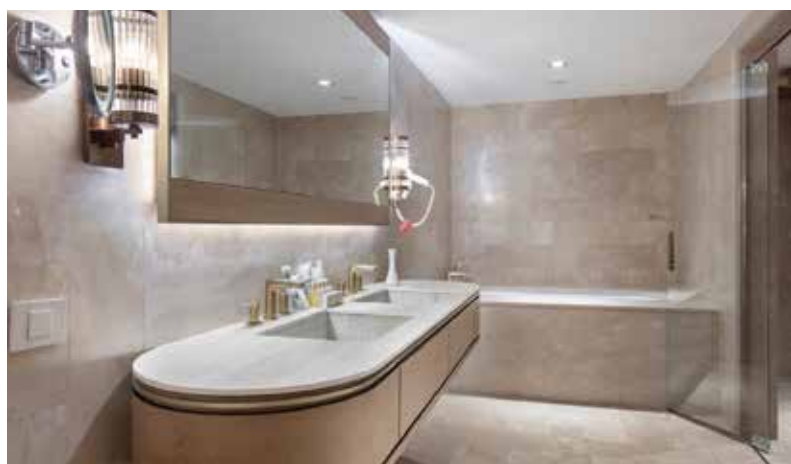


Main Building | 375 m² | Duplex – 4 Adults + 1 Child or 5 Adults

King Suite offers an exceptional accommodation experience by combining elegant design with functionality. Located on the first floor, the spacious living and dining area features parquet and marble flooring, adding a refined touch of luxury. The fully equipped kitchen allows guests to enjoy the comfort of home-style dining, while the stylish seating arrangements and dining area create a sophisticated atmosphere. A dedicated workspace and a large balcony provide generous areas for both business and relaxation. Modern amenities such as an adjustable central air-conditioning system and satellite TV elevate comfort to the highest level.

The bedrooms on the second floor are thoughtfully designed to combine luxury and relaxation. The first bedroom, furnished with high-quality single beds, a spacious seating area and a bathroom with bathtub, offers both comfort and elegance. Parquet and marble finishes enhance the refined ambiance, while the balcony provides a peaceful outdoor retreat. Added amenities such as a minibar, satellite TV, bathrobes and slippers ensure a complete and indulgent stay.

The master bedroom represents the pinnacle of luxury. Featuring built-in wardrobes, a Josephine sofa bed and a jacuzzi bathroom, this space is designed for ultimate relaxation and pleasure. The terrace jacuzzi and sunbathing area invite guests to unwind while enjoying the enchanting Mediterranean atmosphere. Exclusive Beach Suite services further enhance the experience, making your holiday truly exceptional. As night falls, enjoy moments of pure serenity in the terrace jacuzzi, gazing at the stars and listening only to the gentle sound of the sea—far from the city's noise, in complete freedom and tranquility.





KING SUITE

Main Building | 375 m² | Duplex – 4 Adults + 1 Child or 5 Adults

Features	Services	Bed
<ul style="list-style-type: none">• Sea view• Duplex• Living room• Dining area• 2 bedrooms• Terrace with jacuzzi• 2 bathrooms & 3 toilets• Mirror & dresser• Sheer and blackout curtains• Balcony with outdoor table and 2 chairs• Seating area• Sun loungers• Refrigerator• Oven• Hob• Mini kitchen	<ul style="list-style-type: none">• Private butler service• Daily minibar refill• Housekeeping service• Turndown service• Capsule coffee machine• Scale• Laundry service (washing & ironing complimentary, dry cleaning at extra charge)• Bathrobe & slippers• Bathrobes for children aged 3–12• Welcome with flowers and champagne• Priority reservation at à la carte restaurants• La Sofa VIP Breakfast• Complimentary room service• Access to Beach Suite services throughout the stay• One complimentary dining experience at the Galata A La Carte Restaurant during the stay.• VIP Airport Transfer (Available for stays of minimum 5 nights and above, round trip)• Departure Elite Lounge Service (Available for stays of minimum 7 nights and above, for international outbound flights)	<ul style="list-style-type: none">• Upper floor: 1 double bed & 2 single beds• Baby cot (available upon request)• Pillow menu
Technology <ul style="list-style-type: none">• LED TV• Telephone• Wi-Fi internet• Digital safe• Electronic key system• Smart room air-conditioning and lighting system		Bathroom <ul style="list-style-type: none">• Bathroom with bathtub and shower• Double washbasin• Shaving / make-up mirror• Hair dryer• Premium bathroom amenities

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The background is a monochromatic teal image featuring various tropical plants. Large, feathery palm fronds are prominent, with their long, thin leaves creating a sense of depth and texture. Interspersed among the palm leaves are clusters of small, light-colored flowers, possibly from a lily or similar species, which add a delicate contrast to the darker foliage. The overall composition is dense and layered, with the plants filling the entire frame.

ELA

VILLA STAYS

VILLA ELA PALACE



Villa Zone I 297 m² | Garden Area: 550 m² | Duplex – 8 Adults + 2 Children

Designed with modern touches, this villa offers a comfortable holiday experience within a completely private setting. Located close to the sea and featuring generously sized private areas, these villas are ideal for large groups, with exclusive butler service available throughout the day. Highly practical for families with children, the villas are also an excellent choice for special celebrations such as bachelor or bachelorette parties.

Set away from view and enriched with refined details, this duplex villa combines comfort and luxury across a 297 m² living space. The private pool in the garden invites you to enjoy a refreshing swim in the early morning light, while the jacuzzi on the terrace offers the perfect way to unwind after a long day.

On the ground floor, the villa features a cozy bedroom, a modern living room and a spacious dining area. The upper floor hosts bedrooms furnished with French beds, delivering a true palace-like comfort. Each bedroom includes a private bathroom, thoughtfully designed with premium toiletries and shower amenities.

The terrace seating area and sun loungers are ideal for peaceful moments in the expansive garden. For evenings, guests may enjoy a private in-villa cinema experience upon request. Blending contemporary design with exceptional privacy, this villa has been carefully created to maximize comfort—reserve your place now for an exclusive luxury accommodation experience.



VILLA ELA PALACE



Villa Zone | 297 m² | Garden Area: 550 m² | Duplex – 8 Adults + 2 Children

Features	Services	Technology
<ul style="list-style-type: none"> Total of 4 bedrooms 1 bedroom on the ground floor 3 bedrooms on the upper floor Private garden Living room Dining room Master bedroom with terrace & jacuzzi 4 bathrooms & 5 toilets Balcony Sun loungers Turkish hammam Sauna 	<ul style="list-style-type: none"> Excellence Maxibar Daily housekeeping service Turndown service Capsule coffee machine Tea machine Bathroom scale Laundry service (Washing & ironing included, dry cleaning is extra) Bathrobe & slippers Bathrobe for children aged 3–12 Kids' amenities set Welcome with flowers & champagne Private check-in at the villa Private butler service La Sofa VIP Breakfast Priority reservation at à la carte restaurants Complimentary room service (Villa menu) Access to Beach Suite services during the stay One complimentary dining experience at the Galata A La Carte Restaurant during the stay. VIP Airport Transfer (Available for stays of minimum 5 nights, round trip) Arrival Elite Service (Available for stays of minimum 7 nights, for international arrivals) Departure Elite Lounge Service (Available for stays of minimum 7 nights, for international departures) 	<ul style="list-style-type: none"> Smart TV Telephone Wi-Fi internet access Digital safe Electronic key system Smart room climate & lighting system
Bed		Garden
<ul style="list-style-type: none"> 3 double beds & 2 single beds Baby cot (upon request) Pillow menu 		<ul style="list-style-type: none"> Heated private pool Outdoor dining table & garden seating set Sun loungers, hammock & parasol Complimentary BBQ organization once during the stay (For stays of 7 nights and above)
Bathroom		
<ul style="list-style-type: none"> Jacuzzi & walk-in shower bathroom Double washbasin Shaving / make-up mirror Hair dryer Exclusive bath & shower amenities 		
Kitchen		
<ul style="list-style-type: none"> Refrigerator Oven Ice machine Hob Microwave oven Wine cooler Turkish coffee machine 		



VILLA SULTAN PALACE



Villa Area | 794 m² | Garden Area – 886 m² | Duplex | 10 Adults + 2 Children

While swimming in your private pool, you will be surrounded by the beauty of nature and savor every moment.

Villa Sultan Palace offers a unique accommodation experience where luxury meets nature, thanks to its prime location close to the beach.

This magnificent two-storey villa is an ideal choice for families or large groups, featuring spacious living and dining areas, a fully equipped kitchen, and a total of five bedrooms. On the ground floor, there is one smaller bedroom with two single beds, while the upper floor features four bedrooms furnished with French beds. The garden hosts a 65 m² heated private pool and jacuzzi area, providing relaxation and enjoyment at any time of the day.

Villa Sultan Palace not only offers comfort but also exclusive services that make you feel special from the very first moment of your stay. Details such as private butler service, La Sofa à la carte breakfast, and once-per-week private barbecue service elevate your holiday to an unforgettable experience. Inside the villa, amenities including a Turkish hammam, sauna, and fitness area add an extra layer of luxury.

The expansive 886 m² garden provides a true sanctuary of tranquility. Whether relaxing in a hammock, enjoying the peaceful Mediterranean breeze, spending time by the pool, or unwinding on the sea-facing terrace, every detail has been thoughtfully designed.

With its Turkish bath, sauna, jacuzzi, and exclusive services, Villa Sultan Palace transforms every moment into a truly memorable stay.



VILLA SULTAN PALACE



2 Villas | Villa Area 794 m² | Garden Area 886 m² | Duplex | 10 Adults + 2 Children

Features

- Total of 5 bedrooms
4 bedrooms on the upper floor
1 bedroom on the ground floor
- Private garden
- Living room
- Dining room
- 6 bathrooms & 6 toilets
- Fitness room
- Sun loungers
- Turkish hammam
- Sauna

Bed

- 4 double beds & 2 single beds
- Baby cot (upon request)
- Pillow menu

Bathroom

- Jacuzzi bathroom (available in 2 bedrooms)
- Washbasin
- Shaving / make-up mirror
- Hair dryer
- Exclusive bath & shower amenities

Garden

- Heated private pool
- Outdoor dining table & garden seating set
- Sun loungers, hammock & parasol
- Complimentary BBQ organization once during the stay (For stays of 7 nights and above)

Services

- Excellence Maxibar
- Daily housekeeping service
- Turndown service
- Capsule coffee machine
- Tea machine
- Bathroom scale
- Laundry service (Washing & ironing included, dry cleaning is extra)
- Bathrobe & slippers
- Bathrobe for children aged 3–12
- Kids' amenities set
- Welcome with flowers & champagne
- Private check-in at the villa
- Private butler service
- La Sofa VIP Breakfast
- Priority reservation at à la carte restaurants
- Complimentary room service (Villa menu)
- Access to Beach Suite services during the stay
- One complimentary dining experience at the Galata A La Carte Restaurant during the stay.
- VIP Airport Transfer (Available for stays of minimum 5 nights, round trip)
- Arrival Elite Service (Available for stays of minimum 7 nights, for international arrivals)
- Departure Elite Lounge Service (Available for stays of minimum 7 nights, for international departures)

Kitchen

- Fully equipped kitchen
- Refrigerator
- Dishwasher
- Oven
- Ice machine
- Hob
- Microwave oven
- Wine cooler
- Turkish coffee machine
- Special tea & coffee machine

Technology

- Smart TV
- Telephone
- WIFI - internet
- Digital safe
- Electronic key system
- Home cinema system



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ROOM FEATURES

VIP CONCEPT	DELUXE SUITE	PREMIER ROOF TOP SUITE	GRAND ROOF TOP SUITE	PRESIDENTIAL SUITE	KING SUITE	VILLA ELA PALACE	VILLA SULTAN PALACE
VIP Airport Transfer <i>(Provided for stays of minimum 5 nights or more – round-trip)</i>		★	★	★	★	★	★
Arrival Elite Service <i>(Provided for international arrival flights with a minimum stay of 7 nights or more)</i>						★	★
Departure Elite Lounge Service <i>(Provided for international departure flights with a minimum stay of 7 nights or more. Valid for Antalya International Airport departures only.)</i>	★	★	★	★	★	★	★
Welcome with Flowers & Champagne at Check-in				★	★	★	★
Private Butler Service				★	★	★	★
VIP Assistant	★	★	★				
Beach Suite Access				★	★	★	★
Priority Reservation at À La Carte Restaurants	★	★	★	★	★	★	★
One complimentary use of the Galata A La Carte Restaurant		★	★	★	★	★	★
La Sofa VIP Breakfast	★	★	★	★	★	★	★
Complimentary Room Service		★	★	★	★	★	★
Laundry Service <i>(Washing and ironing are complimentary. Dry cleaning is chargeable.)</i>		★	★	★	★	★	★
Turndown Service	★	★	★	★	★	★	★
Excellence Maxibar						★	★
Minibar	★	★	★	★	★		
Bathrobe & Slippers	★	★	★	★	★	★	★
Scale	★	★	★	★	★	★	★
VIP Bathroom Amenities	★	★	★	★	★	★	★
Bathrobes for Children (Ages 3–12)	★	★	★	★	★	★	★
Shaving / Make-up Mirror	★	★	★	★	★	★	★
Hair Dryer	★	★	★	★	★	★	★
Shower Cabin	★	★	★	★	★	★	★
Jacuzzi or Jet Shower Panel	★	★	★	★	★	★	★
Digital Safe	★	★	★	★	★	★	★
LED TV	★	★	★	★	★		
Smart TV						★	★
Telephone	★	★	★	★	★	★	★
Capsule Coffee Machine	★	★	★	★	★	★	★
Smart Air Conditioning & Lighting System	★	★	★	★	★	★	★
Luggage Rack	★	★	★	★	★	★	★
Pillow Menu	★	★	★	★	★	★	★
Electronic Key System	★	★	★	★	★	★	★

ELA VIP SERVICES – TERMS & CONDITIONS

Arrival Elite Service



- Elite Lounge Service is available for guests staying a minimum of 7 nights or more in Villa Ela Palace and Villa Sultan Palace room categories.
- Elite Lounge Service is valid for international outbound flights at Antalya International Airport
- All greeting and arrival formalities are carried out by authorized TAV personnel.
- The hotel arrival date and flight arrival date must be the same.

Service Details

- The guest is welcomed at the Meeting Point, located in the arrivals area of the terminal building, before passport control. (Guest reservation details can be viewed on the electronic screens around the consultation desk.)
- The guest is escorted to priority passport control counters.
- The guest is greeted by a CIP officer holding a name board and accompanied during baggage claim.
- Luggage is loaded onto the baggage vehicle by a porter.

After Customs Control:

- If the guest requests refreshments, service is provided in the designated area.(In this case, the service ends here.)
- If the guest does not request refreshments, they are escorted by a porter directly to the transfer counters, and the service is completed.

ELA VIP SERVICES – TERMS & CONDITIONS

Departure Elite Lounge Service



- Elite Lounge Service is available for guests staying a minimum of 7 nights or more in the following room categories:
- Deluxe Suite, Grand Roof Top Suite, Premier Roof Top Suite, Presidential Suite, King Suite, Villa Ela Palace and Villa Sultan Palace.
- Elite Lounge Service is valid for international outbound flights at Antalya International Airport.
- All check-in formalities are completed by authorized TAV personnel.
- Guests must make a reservation at the Guest Assist desk at least 24 hours prior to departure.
- The hotel check-out date and flight departure date must be the same.

Service Details

- Welcome at the "Meeting Point" in front of the departures terminal entrance.
- Private entrance access to the terminal building.
- Priority procedures throughout the terminal.
- Check-in procedures completed at dedicated check-in counters.
- Escort to priority passport control counters.
- Priority passage through the second security checkpoint.
- Direct access to the Elite Lounge without waiting, accompanied by an assistant.
- Up to 2 hours access to the CIP Lounge.
- Open buffet with hot & cold food and beverage service.
- Unlimited complimentary local beverages (beer & wine) within the Bar Concept.
- Imported alcoholic beverages are available for purchase within the Bar Concept.

- Complimentary Wi-Fi access
- Flight information screens
- Restrooms and baby care room
- Smoking terrace
- À la Carte menu (extra charge)
- PlayStation gaming area (extra charge)
- Massage corner (extra charge)
- Outside food & beverage ordering (extra charge)
- Children's play area
- Duty Free shopping assistant
- Meeting room usage (extra charge)
- Locker usage (extra charge)
- Personal shopping assistant (extra charge)

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ELA GOURMET EXPERIENCES

Discover Ela Gourmet Experiences, where every meal is a journey of flavor and pleasure. From the moment you arrive until the time you depart, we are here to offer you an unforgettable and truly satisfying gourmet adventure. Indulge in carefully crafted dishes prepared with the finest ingredients and feel our commitment to excellence in every detail. Allow us to elevate your dining experience to a new level, where your satisfaction is always our highest priority.





A FLAVOUR EXPERIENCE THAT TOUCHES YOUR SOUL

GASTRONOMY

Feel Well All-Inclusive Food & Beverage Concept

SERVICES INCLUDED IN THE CONCEPT	Main Restaurant (Open buffet breakfast, lunch and dinner)	9 Bars	Patisserie	24-hour food & beverage service	Children’s Restaurant
	Children’s Restaurant	Food & beverage service at La Sofa Lunch, La Perla Lunch and Galata Lunch restaurants (12:00 – 16:00)	The Browns Gourmet Coffee	Elixir Sip & Heal Bar	Daily in-room minibar refill
	Galata Beach Club (Ages 12 and above 12:00 – 18:00)	Galata Night Club (Ages 16 and above 23:00 – 02:00)	Special meals prepared for guests with dietary requirements or allergies (Upon informing Ela Assistants)	Capsule coffee machine and hot beverage setup in rooms	Seasonal cold fruits, ice cream station and aperitif service around the pool
	Local and imported alcoholic / non-alcoholic beverages	Original A+ international brands available for all beverages	Special meals prepared for guests with special requests for children	Detox drinks, freshly squeezed fruit juices and herbal teas at Hayat Restaurant and Elazen Bar	24/7 use of the Anatolian A La Carte Restaurant

EXTRA SERVICES	A per-person cover charge applies for dinner reservations at all à la carte restaurants (Reservation required)	No per-person cover charge applies for La Sofa à la carte breakfast service (Reservation required)	24-hour room service	Premium alcoholic beverages outside the Ultra All-Inclusive concept	Winery	Special menu orders for private celebrations and organizations
	Beach Suite usage					

HAYAT RESTAURANT

At Hayat Restaurant, you will find the finest selections of Turkish and international cuisine at breakfast, lunch, and dinner buffets. With its ambience and welcoming service, it offers an experience that goes beyond the open-buffet service you are accustomed to.



LA SOFA

With its daily special selections, La Sofa Lunch stands out with a menu featuring a variety of breakfast delights. Accompanied by refreshing sea breezes and panoramic views, it allows you to enjoy a pleasant lunch with your loved ones.



GALATA

Beach Club (12 years and over)

Experience the energetic rhythm of summer all day long at Galata Beach Club with live DJ performances. While enjoying the beach, you can savour your holiday with rich menus and outstanding cocktails crafted by our mixologists.



LA ROUGE PATISSERIE

From magnificent croissants to delicious éclairs and cakes, La Rouge offers delicacies full of finesse at two different locations—one in the main building and the other in Meydan—for the enjoyment of our guests.



GREENGROCERY

At the Greengrocery located in Meydan, you can refresh yourself with fresh fruits and vegetables.



ELA ANATOLIAN

From the moment you step into Ela Anatolian, the richness of golden tones is balanced with the elegant simplicity of beige hues. This refined simplicity invites you to a flavorful dining experience at stylish tables overlooking lush greenery. The dishes served offer a feast of flavours that appeal to every palate.



AKARI TEPPANYAKI

Far Eastern Cuisine

At Akari, skilled chefs' Teppanyaki performances transport you to the mysterious atmosphere of the Far East. Exotic flavours such as sushi and sashimi await you, accompanied by an enjoyable and lively ambience.



GALATA

Tavern

At Galata Tavern, a rich menu featuring traditional mezes and fresh seafood appeals to every taste. Galata Meyhane welcomes you for nights filled with entertainment in a delightful atmosphere.



LA SANTE

Mediterranean Cuisine

Cold and hot flavours prepared with olive oil, in line with modern nutrition trends, come together with vegetables and fruits in perfect harmony, creating a delightful Mediterranean culinary experience.



LA PERLA

Italian Cuisine

Offering the most refined flavours of authentic Italian cuisine, La Perla provides a delightful gastronomic experience with dishes prepared by its chefs using fresh, high-quality ingredients. In a stylish and relaxed atmosphere, accompanied by attentive service, enjoy the taste of traditional Italian dishes.



LA SALSA

Mexican Cuisine

Ready for a flavour journey to Mexico? With its authentic tastes, La Salsa will truly make you feel as if you have travelled to Mexico.



LA SOFA

Turkish Cuisine

A strong candidate to become one of your favourite dining venues, La Sofa Lounge & Grill invites you on a delicious journey with its rich menu inspired by Turkish cuisine and special grill flavours.





RESTAURANTS	Activity	Type	Opening Hours	ELA – All Inclusive
ELA – All Inclusive	Hayat Main Restaurant Breakfast Lunch Dinner Sunday Special Brunch	Open Buffet	07:00 – 11:00 12:30 – 14:30 18:30 – 21:30 07:00 – 14:30	✦
Ela Anatolian 7/24	International Cuisine	À la Carte	24 Hours	✦
La Sofa (Turkish Cuisine)	À la Carte Dinner	À la Carte	19.00 – 22.30	Reservation Required Paid
La Sante (Mediterranean Cuisine)	À la Carte Dinner	À la Carte	19.00 – 22.30	Reservation Required Paid
La Salsa (Mexican Cuisine)	À la Carte Dinner	À la Carte	19.00 – 22.30	Reservation Required Paid
La Perla (Italian Cuisine)	À la Carte Dinner	À la Carte	19.00 – 22.30	Reservation Required Paid
Akari Teppanyaki (Far East Cuisine)	À la Carte Dinner	À la Carte	19.00 - 22.30	Reservation Required Paid
Galata Tavern	À la Carte Dinner	À la Carte	19:00 - 22:30	Reservation Required Paid
La Sofa Gourmet Breakfast	À la Carte Breakfast	À la Carte	09.00 – 11.00	Reservation Required Paid
La Sofa Lunch	À la Carte Lunch	À la Carte	12.00 – 16.00	✦
La Perla Lunch	À la Carte Lunch	À la Carte	12:00 - 16:00	✦
Galata Lunch	À la Carte Lunch	À la Carte	12.00 – 16.00	✦
Galata Beach Club +12	Bar	Club	12.00 – 16.00 16.00 – 18.00 (Finger Foods - İçecek Servisi)	✦
The Browns Gourmet Coffee	Cafe	Open Buffet	09.00 – 23.00	✦
La Rouge Pastane (Lower Lobby)	Patisserie	Open Buffet	10:00 - 22:30	✦
La Rouge Pastane (Outdoor Area)	Patisserie	Open Buffet	10.00 – 23.00	✦
Elixir	Sip & Heal Bar	Open Buffet	10.00 – 23.00	✦
Everland Kids World	Lunch Snack Dinner	Open Buffet	12.00 – 13.30 15.00 – 16.00 18.30 – 19.30	✦
Greengrocer	Fruit Varieties	Open Buffet	10.00 – 19.30	✦
Room Service	Food & Beverage	W	24 Hours	PAID MENU

À La Carte Restaurant Usage Policies

- A per-person cover charge applies in all à la carte restaurants. Free for children aged 0–6. Children aged 7–11.99 are charged 50% of the per-person reservation/cover fee.
- Reservations for all à la carte restaurants are managed by Ela Assistant teams, and guests make their reservations through this channel.
- Ela Anatolian À la Carte Restaurant provides 24/7 complimentary service and does not require reservation.
- Open buffet service is available at Hayat Main Restaurant. Vegan food alternatives are also available in both the main restaurant and all à la carte restaurant menus.
- Birthday celebrations, wedding anniversaries and honeymoon couples are hosted once free of charge for dinner at La Sofa, La Sante or La Salsa À la Carte Restaurants. (Adults only)



BARS

BARS	Activity	Opening Hours	ELA – All Inclusive
Lobi Bar	Bar	24 Hours	✦
Alt Lobi Bar	Bar	09.00 - 00.00	✦
Anatolian Bar	Bar	17.00 - 01.00	✦
Oxford Lounge	Bar	10.00 - 00.00	✦
Elazen Bar	Bar	09.00 - 20.00	✦
Galata Night Club / Night Zone*	Disko Bar	23.00 - 02.00	✦
La Sofa Bar	Bar	08.00 - 00.00	✦
Polaris Event Bar	Bar	09.00 - 00.00	✦
Pier Bar	Bar	09.00 - 19.00	✦

In all bars except Pier Bar and Elazen Bar, beverages are served at the table.
 *Night Zone operates depending on weather conditions.

MINI BAR

Water	Soda	Fruit Juice	Ice Tea	Beer	Can Coke, Coke Zero
Can Fanta	Can Sprite	Savory Biscuits	Chocolate Wafer	Mixed Raw Nuts	Chips



THE MINIBAR IS REFILLED ONCE DAILY. ADDITIONAL REQUESTS ARE PROVIDED BY ROOM SERVICE AT AN EXTRA CHARGE.

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LOWER & UPPER LOBBY BAR

The Lobby Bar has been specially designed for our guests to enjoy every moment of the day within the hotel. While savoring the terrace view, you can unwind with soothing piano melodies and create unforgettable memories shared with your loved ones.

OXFORD LOUNGE

Oxford Lounge offers a vibrant atmosphere enriched with billiards, electronic darts, arcade games, table football, and board games. Designed for both early arrivals and late departures, Oxford Lounge provides a comfortable environment where guests can relax, enjoy special drinks, and experience a pleasant holiday in cozy seating areas.

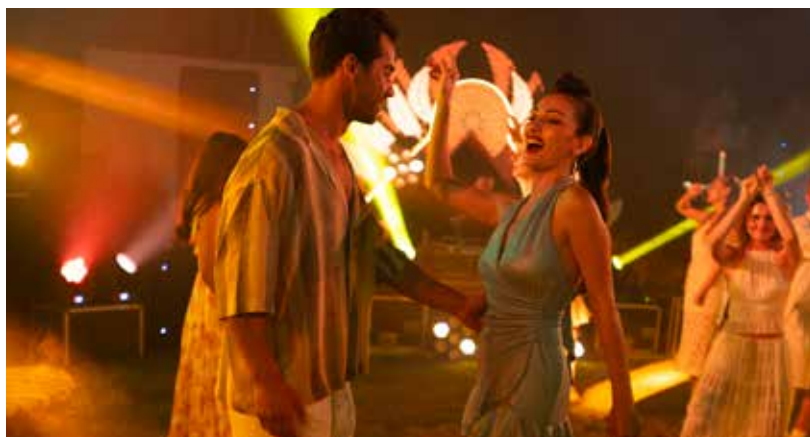


ELAZEN BAR

Located within Elazen Spa & Rituals Lounge, Elazen Bar is a unique relaxation spot for guests who wish to enjoy freshly pressed fruit and vegetable juices as well as herbal teas after spa treatments and massages. An exclusive retreat dedicated to refreshment and serenity.

GALATA NIGHT CLUB /NIGHT ZONE

Situated along the shoreline, Galata Night Club and the indoor Night Zone bring the warmth and energy of southern nights to your evenings. DJ performances blend music and dance, elevating the rhythm of the night and creating unforgettable night-life experiences.





PIER BAR

Stretching along the pier directly above the sea, Pier Bar is a specially designed venue where you can experience the deep blue of the Mediterranean up close. With its elegant details and rustic wooden structure, the bar perfectly blends modern design with natural charm. As the sun sets, golden reflections dance on the wooden deck, allowing you to enjoy the taste of this unique seaside haven.

POLARIS EVENT BAR

Located next to our main pool, Polaris Event Bar offers refreshing cold drinks throughout the day, along with cocktails and hot beverages for pleasant moments by the pool. We recommend relaxing in the specially designed lounge area while discovering our signature cocktails.



LA SOFA BAR

Immerse yourself in nature's colors and unwind at La Sofa Bar with refreshing cocktails crafted by our expert mixologists.

Live jazz sessions after noon and during sunset make La Sofa Bar an experience not to be missed.



ANATOLIAN BAR

Ela Anatolian Bar invites you to discover an exclusive selection of world-class spirits and a rich wine collection. In its elegant and stylish atmosphere, this exceptional venue is the perfect meeting point to enjoy premium drinks and create unforgettable memories.



BEVERAGE CONCEPT

- Local and imported alcoholic and non-alcoholic beverages of A-grade quality
- Selection of quality local wines available in all restaurants and bars
- Tea, coffee, and a wide variety of hot & cold beverages served at La Rouge Patisserie
- Freshly squeezed seasonal fruit juices served at selected outlets
- Sunbed beverage service available at the pool and beach areas

Whisky	Talisker 10 YO Glenmorangie 10 YO The Singleton Single Malt 12 YO Aberlour 12 YO Glenlivet Founder's Reserve Glenfiddich 12 YO	Jack Daniel's Single Barrel Jack Daniel's No 7 Jack Daniel's Gentleman Jack	Chivas Regal 12 YO Chivas Regal 15 YO Chivas Regal 18 YO	Johnnie Walker Red Label Johnnie Walker Black Label Johnnie Walker Gold Label Reserve Johnnie Walker Double Black	Jameson Black Barrel Jameson Dubliner Irish Woodford Reserve Rye Maker's Mark Ardbeg 5 yrs	J/B Ballantines Dimple Golden Selection Woodford Reserve Cutty Sark Jim Beam Bourbon Chivas Soot & Smoky
Votka	Absolut Blue Absolut Citron Absolut Vanilia Absolut Mandrin Absolut Raspberri Absolut Pears Absolut Elyx	Stolichnaya Elit Tito's Beluga Noble Belvedere Grey Goose	Smirnoff Red No 21 Smirnoff North Smirnoff Green Apple	Russian Standart Platinum Russian Standart Finlandia Platinum Finlandia	Lukusowa Nemiroff Gilbey's Stoli	SKYY Ketel One
Gin	Tanqueray No Ten Tanqueray Dry Gardener	Hendrick's Gin Mare Mediterranean Bombay Sapphire	Gordon's Gordon's Pink	Beefeater Beefeater Pink	Gilbey's Fords Greenall's	ROKU Juniper Bird
Rum	Havana Club Anejo 3 Anos Havana Club Anejo 7 Anos	Captain Morgan White Captain Morgan Black	Bacardi	Cachaça Janerio		
Tequila	Olmea Altos Plata Olmea Gold Olmea Silver	Don Julio Blanco	Sierra Gold Sierra Silver	El Jimador Silver		
Cognac & Brandy	Hennessy VS Martell VS	Remy Martin VSOP	ST-Remy Brandy VSOP Napoleon Brandy	Metaxa 5 Metaxa 7		
Aperitif & Vermouth	Martini Bianco Martini Extra Dry Martini Rosso Martini Fiero	Garrone Bianco Garrone Rosso Garrone Extra Dry Garrone Bitter	Ramazotti Amaro	Aperol Fernet Branca	Grappa Candolini Bianca Grappa Morbida	Campari
Beer	Corona Miller	Heineken Budweiser	Becks Tuborg Gold	Carlsberg Carlsberg Fıçı	Guinness Dark Budweiser Dark	Efes Glutensiz Tuborg Filtresiz
Liqueur	Malibu Archers Safari Skins Mastiha Tia Maria Kahlua	Baileys Disaronno Amaretto Luxardo Maraschino Jagermeister Limocello Sambuca	Jack Daniel's Honey Jack Daniel's Fire Jack Daniel's Apple	Southern Comfort Drambuie Cointreau Luxardo Triplum Triple Sec	Passoa Chambord Keglevich Peach Keglevich Melon Keglevich Strawberry Lillet Blanch	St. Germain Sheridan's Jagermeister Cold Brew Coffee 70cl Jagermeister Manifest 70cl
Rakı	Yeni Rakı Yeni Rakı Yeni Seri	Beylerbeyi Tera Gold Beylerbeyi Göbek	Tekirdağ Altın Seri Tekirdağ Yaş Üzüm Efe Yaş Üzüm	Efe Gold	Sake Gekkeikan Ouzo Plomari	

* Availability of certain imported products may vary depending on stock status and supply conditions.

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ELAZEN HOLISTIC HEALTH & WELLNESS CENTER

Discover ElaZen Spa & Wellness, a 4,500 m² sanctuary of peace and renewal.
Indulge yourself with a variety of distinctive massages and treatments, all delivered using
natural skincare products.

Our dedicated team and exceptional service will leave you feeling more revitalized than
ever before, restoring both your body and mind.



ELAZEN

SPA & WELLNESS



ELAZEN SPA & WELLNESS

- With its distinctive architecture and a total area of 4,500 m², ElaZen Spa & Wellness offers a wide range of massages and treatments designed to rejuvenate both body and soul throughout your stay.
- ElaZen Spa & Wellness operates daily between 09:00 – 20:00, providing services delivered by an internationally qualified professional team.
- All treatments and applications at ElaZen Spa & Wellness are performed using natural products.



- ElaZen Spa & Wellness features:
14 Massage Rooms – 1 Facial Treatment Room – 1 Body Treatment Room –
1 Grand Suite – 4 Garden Suites –
1 Turkish Hammam – 1 Dome Hammam – Relaxation Areas –
Indoor & Outdoor Swimming Pools – Indoor Children's Pool –
Fitness Center
- New paid SPA recreation area:
2 Private Scrub Rooms for Couples – 2 Separate Scrub Rooms –
1 Sauna – 1 Steam Room
- 2 Showers – WC





RELAX, REFRESH, RENEW

ELAZEN SPA & WELLNESS

SERVICES INCLUDED IN THE CONCEPT	Fitness Salonu	Fin ve Bio Sauna	Dinlenme Alanı	Steam Bath	Snow Fountain
	Heated Pool (Indoor & Outdoor)	Turkish Hammam	Elazen Bar		
EXTRA SERVICES	Massages & VIP Hammam Services	Facial & Body Treatments	In-Villa Hammam Treatments & Massage Services	Spa Rituals	Beauty Treatments
	VIP Area (Steam Room, 3 Hammams, Sauna, Shower & WC)	Natural Facial Treatments: Pressotherapy, Ozone Sauna, Algae Treatments	VIP SPA, Garden Suites	Wellness Treatments: Natural Anti-Aging Treatments, Pro Collagen Treatments, Facial Treatments, Regenerative Body Treatments	Natural Body Treatments
	Ayurvedic Rituals: Abhyanga, Shiroabhyanga, Shirodhara, Indian Head Massage	Spiritual Authentic Body Treatments: Lomi Lomi Nui, Hot Stone Therapy, Elazen Ritual	Treatments with Professional Cosmetic Devices	Hairdresser Services, Manicure & Pedicure	



ELAZEN SPA & WELLNESS

With a 50-year heritage and a philosophy rooted in “Respect and Love for Nature,” Elazen Spa & Wellness stands at the forefront of spa rituals and skincare treatments, offering cosmetic products developed with exceptional care for skin and body health. Designed to deliver intensive, instant, and long-lasting beauty results, these treatments support the restoration of the skin’s natural rhythm, strengthen the skin barrier, renew overall health, and combat signs of aging through valuable active ingredients. With a firming effect on facial contours, they provide a radiant, fresh, youthful, and firm appearance, offering personalized protocols and innovative formulas suitable for every skin type.

Elazen Spa exclusively selects environmentally friendly cosmetic products that leave no carbon footprint, respect traditional harvesting and production methods, and are manufactured with great environmental sensitivity. Enriched with healing natural stones, medicinal and aromatic plants, and powerful natural active ingredients derived from nature, these cosmetic formulas are developed using innovative and high-technology methods to deliver exceptional results.

TRADITIONAL TURKISH HAMMAM

Rooted in ancient traditions, the Turkish Hammam culture aims to refresh both body and soul, revitalizing the body and creating a profound sense of renewal. These healing purification rituals, inspired by traditional hammam culture, are among the most preferred treatments for relieving physical and mental fatigue and restoring inner balance. In the authentic and soothing atmosphere of the hammam, the ritual begins with a Water Salutation Ceremony that prepares the skin for purification through the gentle warmth of steam and marble stone. This is followed by a traditional exfoliation treatment and concludes with a silky foam massage, completing the hammam ritual in a deeply relaxing experience.

MASSAGES

By blending healing botanical extracts, holistic natural aromas, and specially formulated oils with therapeutic massage rituals, Elazen Spa offers a unique experience in perfect harmony. Inspired by the ancient wisdom of both Eastern and Western traditions, these massage techniques bring you into a state of physical and emotional serenity, allowing you to feel fatigue melt away. Our carefully curated massage collection includes

techniques ranging from Classic Swedish Massage, developed in 1812 by Swedish physician Per Henrik Ling, to relaxing Mediterranean Aromatherapy, as well as authentic Far Eastern and holistic therapies.

AYURVEDIC HOLISTIC RITUALS

From traditional Indian Ayurvedic rituals to healing remedial therapies, Elazen Spa offers a rich massage menu that delivers a truly transformative experience. Through holistic touches applied to the entire body, the nervous system is stimulated, blood and lymph circulation are regulated, and guests feel mentally relaxed and detoxified.

Ayurveda, meaning “The Science of Life” in Sanskrit, is a 5,000-year-old natural healing system rooted in India’s Vedic culture. It is a holistic body of knowledge that helps individuals reach their full potential by maintaining balance in every aspect of life. One of the core pillars of Ayurvedic treatment is massage therapy. These healing rituals address the body and mind as a whole, promoting renewal, relaxation, and restoration by channeling vital life energy throughout the body. Accumulated negative energy is released, muscle tension is relieved, the body is strengthened, early signs of aging are prevented, and wrinkles are reduced.

HAIR & BEAUTY SALON SERVICES

Our salon offers premium services including barber treatments, hairstyling, hair coloring, keratin care, hand and foot treatments, nail design, and trend-driven braiding and hairstyling services specially designed for teens and children—all delivered using carefully selected, high-quality brands.

IDEAL BODY CARE

With ozone sauna, pressotherapy devices, algae treatments, and specialized massage techniques, Elazen Spa effectively reduces localized fat and cellulite while delivering visible results in body shaping and contouring.

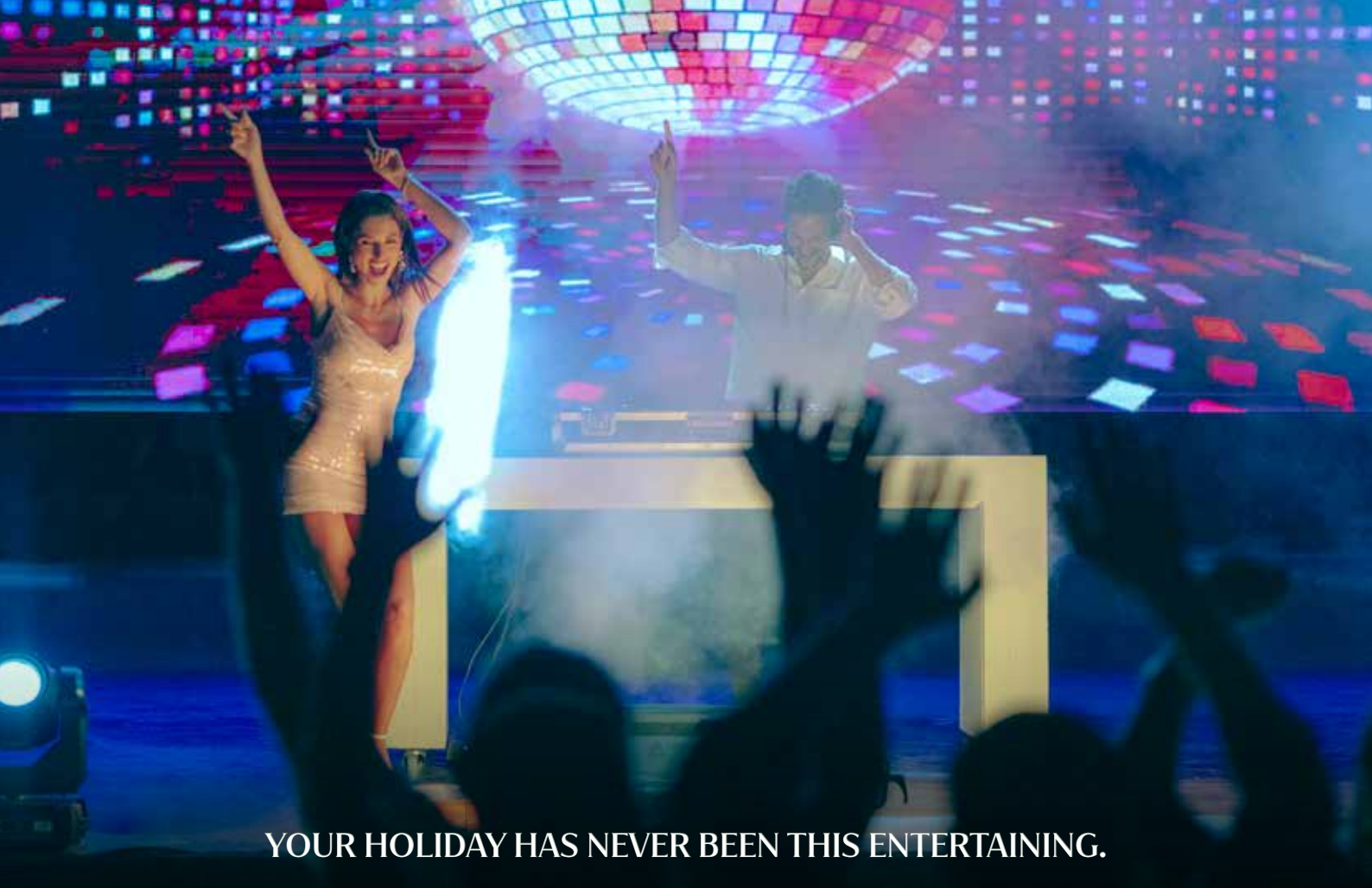
WELLNESS RELAXATION & JACUZZI POOL AREA

A serene and quiet relaxation area exclusively reserved for our guests to unwind and rejuvenate after spa treatments.

A family of four is running through shallow water on a beach, holding hands. The father is in the center, shirtless with a white shirt draped over his shoulders and white shorts. The mother is on the right, wearing a striped bikini top and a white sarong. Two young girls are on the left and right of the father, both wearing colorful swimwear. They are all smiling and splashing water. In the background, there is a vast blue sea and a range of mountains under a clear sky.

ELA ENTERTAINMENT & ACTIVITY EXPERIENCES

Dive into a world of adventure and excitement with the wide range of experiences offered at Ela Excellence Resort Belek. Whether you choose to explore the crystal-clear blue waters of the Mediterranean, take part in thrilling water sports, or simply relax by the pool, create unforgettable moments and lifelong memories that will stay with you forever.



YOUR HOLIDAY HAS NEVER BEEN THIS ENTERTAINING.

ENTERTAINMENT & ACTIVITIES

Feel Well All-Inclusive Concept

From world-famous shows to live DJ performances, the Ela Excellence Entertainment Team is always with you, offering a wide variety of options. Whatever your entertainment preference may be, we provide diverse daytime and evening activities 7 days a week throughout your stay, so you can enjoy every moment of your holiday.

SERVICES INCLUDED IN THE CONCEPT	Live Music Performance	Evening Entertainment Programs	Cinema	Adult Daytime Activities (+16)	Galata Night Club and Night Zone
	Billiards (+16)	Tennis	Use of Tennis Courts & Rackets	Table Tennis	Boccia
	Giant Jenga	Darts	Basketbal	Football	Connect 4
	Plaj Voleybolu	Water Polo	Shuffle Board	Futnet	

EXTRA SERVICES	Tennis Court Lighting	Private Tennis Lessons & Racket Rental	Private Training with Instructor	Paddle Tennis Court Use & Lighting	Jet Ski
	Jet Car	Airstream	Speed Boat Tour	Water Skiing	Parasailing
	Motorized Water Sports	Sailing	Surf & Catamaran Lessons	Parasailing Tandem	Wakeboard

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REJUVENATE IN THE HEART OF UNIQUE NATURE

FIT GARDEN

For a truly enjoyable and healthy holiday, we bring together sports-loving guests with activity options prepared and delivered under expert supervision.

SERVICES INCLUDED IN THE CONCEPT	Yoga	Aerial Yoga	Pilates	SPA Indoor Fitness, Garden Fitness	TRX
	CrossFit	Aqua Bike	Zumba	Tabata	Aqua Trampoline
	Aqua Fit Mat	Kangoo Jumps	Bike Tour	Supboard	Stretching

EXTRA SERVICES	Private Training & Fitness Programs with Personal Trainer	Private Tennis Lessons & Professional Racket Rental
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Ela Excellence Resort Belek reserves the right to temporarily close or postpone à la carte restaurants and similar services due to insufficient guest demand, weather conditions, or similar operational reasons. Ela Excellence Resort Belek reserves the right to make unilateral changes to the concept without prior notice to individuals or institutions.

A close-up, soft-focus photograph of a woman with blonde hair, smiling gently as she holds a ripe red tomato. She is wearing a white lace-trimmed top and a necklace made of colorful, irregular beads. The background is a bright, out-of-focus greenhouse with green tomato plants and leaves visible on the left side. The overall mood is peaceful and natural.

ELA'S LIBERATING ATMOSPHERE

Embrace a peaceful holiday far from worries in a serene environment.
While enjoying a stress-free vacation, relax and leave the rest to us.

We invite you to experience Ela's warm and genuine atmosphere.

THE HEALING POWER OF WATER IS WITH YOU

POOLS & AQUAPARK



Pools	Heating	Outdoor	Indoor	Fresh Water	Depth (cm)	m ²
Main Pool (Activity)		✦		✦	140	2326
Lake House Pools (2)		✦		✦	140	687 - 1448
Semi-Olympic Pool	✦	✦		✦	140	845
Indoor Pool (Spa)	✦		✦	✦	140	216
Aqua Park Pool		✦		✦	120	144
Children's Aqua Park Pool	✦	✦		✦	40	177
Indoor Children's Pool (SPA)	✦		✦	✦	30	17
Lake House Children's Pool (1)		✦		✦	40	28
Lake House Children's Pool (2)		✦		✦	40	28

* Heated pools are warmed during certain periods of the year depending on weather conditions.





GOLDEN SANDS, THE WARMTH OF THE SUN AND CRYSTAL-CLEAR WATERS...

BEACH SUITES

- Beach Suites service hours: 09:00 – 18:00
- Beach Suites are subject to an additional charge and reservation for guests other than Sultan Palace, Ela Palace Villas, King Suite and Presidential Suite guests.
- Upon arrival, Beach Suite guests are welcomed with a fruit platter, minibar service, nuts and sparkling wine.
- Easy and fast service is provided via the call button system.
- Food service via QR menu from La Sofa & Galata Beach Club is available between 12:00 – 16:00.
- Alcoholic, non-alcoholic and hot beverage service is available between 09:00 – 18:00.
- Ice cream service is available throughout the day.
- For usage by more than 4 guests, an additional per-person charge applies.



* Heated pools are warmed during certain periods of the year depending on weather conditions. Ela Excellence Resort Belek reserves the right to make changes to the concept without prior notice to second and third parties due to insufficient guest demand, unsuitable weather conditions or similar operational reasons.

ELA EVERLAND

A WORLD OF WELL-BEING AND INSPIRATION FOR CHILDREN AND TEENAGERS

We understand how important it is for our young guests to feel good, safe, and free to enjoy themselves without worry. ELA Everland offers a unique blend of natural and digital experiences designed to encourage growth, creativity, and participation within the resort.

At Everland, children, teenagers, and young guests create unforgettable memories and are free to unleash their imagination.





A MAGICAL RENEWAL ADVENTURE

EVERLAND KIDS WORLD

A world full of discovery for happy children.

Everland Kids World Opening Hours:
10:00-23:00 *

* Operating hours may vary depending on the end of the summer season.

Under the supervision of trained staff, Everland Kids World offers a dynamic environment where children of all age groups can experience education and entertainment together, blending nature with the digital world. Specially designed activities include sports programs, creative workshops and interactive experiences such as Fire Academy, Fire Station, Police Office, indoor and outdoor playgrounds, sand pools, Montessori activities (pizza, chocolate and cookie making, various games and daily activities), interactive digital games, LEGO activities, PlayStation zones, themed parties and three cinema rooms designed for different languages.



- Welcome service at the hotel lobby and Everland Kids World reception
- High-level security system and registration procedures
- Digital registration and wristband tracking system
- Cinema room (available in 3 different languages)
- Rooms for 0–4 years equipped with diaper-changing areas and baby cots
- Rooms for 3–12 years equipped with bathrobes and towels

Everland Kids World Babysitting & Childcare Service

- Babysitting and childcare service for children aged 12 months – 11 years (Available at an additional charge; costs are posted to the room account)
- Reservation required 1 day in advance

Special birthday party services are subject to an additional charge

* Everland Kids World reserves the right to adjust operating hours depending on the number of children and weather conditions.

Everland Kids World Age Group Concept

0–48 months: Baby Room (under parental supervision)
Ages 4–7: Mini Group
Ages 8–11: Midi Group
Ages 12–15: Youth Club

Baby Club

Everland Kids World (0–48 months)

The Baby Playroom, located within Everland Kids World, has been specially designed for you to enjoy quality time together with your babies and children. In a safe and hygienic environment, children can play with carefully selected toys suitable for their age and socialize with their peers. The area includes spaces that support your baby's crawling and leg muscle development. A dedicated staff member is always available to assist you.

Our baby care room is equipped with a nursing chair and a diaper-changing table. You can also benefit from amenities such as a baby bottle warmer, bottle and pacifier sterilizer, baby monitor, baby care mat, diapers and swim diapers, organic baby food, and formula milk.



Mini Club

Everland Kids World (4–7 years)

Under the guidance of expert Mini Club staff, your children can enjoy a fun-filled holiday atmosphere where they learn while having fun through engaging activities, sports sessions, developmental group games, science experiments, arts and crafts workshops, and Montessori-based activities.

Midi Club

Everland Kids World (8–11 years)

For your active and energetic children, a wide range of activities that support both physical and mental development are offered, including sports activities, Olympic games, Survivor challenges, science experiments, art workshops, recycling projects, digital games, robotic Lego activities, and nature-based experiences. All activities are carried out under the supervision of experienced and entertaining Mini Club staff.



Youth Club

Everland (12–15 years)

The play areas designed for your teenagers offer a wide range of activities including football, darts, basketball, arts and crafts, movie time, karaoke, DJ lessons, cocktail-making workshops, pizza-making, and strategy-based board games, all carried out under the guidance of the Youth Club team.

Additionally, tennis lessons are available at an extra charge.

VR games, PlayStation 5, Xbox, darts, air hockey, racing simulators, electronic basketball hoops, and table tennis are also available at the Youth Club.



PROFESSIONS ACADEMY



Within Everland Kids World, specially designed spaces such as a fire station, doctor's examination room, police academy, crime scene investigation office, and an archaeological excavation area are available. Here, children experience and explore future professions through hands-on learning while having fun.

Everland Kids World Restaurant

The Everland Kids World Restaurant has been specially designed for children, featuring child-sized tables and chairs and a spacious, bright dining area. The restaurant offers a children's buffet created from kids' favorite dishes, along with dessert buffets, fruit and salad selections, soft drinks, water, and snacks—providing a delightful dining experience for young guests.

Restaurant Opening Hours:
12:00 – 13:30 / 15:00 – 16:00 / 18:30 – 19:30

*Ela Excellence Resort Belek reserves the right to close the restaurant depending on the number of child guests.





Meetings That Elevate Institutions.

CONGRESS & MEETINGS

Our Meeting & Congress Center, featuring a total of 8 meeting rooms, distinctive architectural design, a large column-free ballroom, an exceptional foyer area, and a highly experienced professional team, transforms your events into unforgettable summits that will be remembered for years.

COMPLIMENTARY SERVICES	WI-FI Internet	Flipchart	Coffee Break	Portable Stage – 36 m ² (18 units of 100 cm x 200 cm podium modules, height 50 cm)
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Meeting & Event Equipment

SOUND SYSTEM

- 2 units – Lectern microphones (Sennheiser)
- 4+1 Delegate microphone units (RCF)
- 2 units – Wireless handheld microphones (Sennheiser)
- 1 unit – Lavalier microphone (Sennheiser)
- 1 unit – UHF headset microphone (Sennheiser)
- 1 unit – 16-channel mixer (Allen & Heath)
- 1 unit – 2 x 300 W amplifier
- 24 units – Ceiling-mounted loudspeakers (in the ballroom)

VISUAL SYSTEM

- 3 units – Epson 4500 ANSI lumen projectors
- 2 units – 3 m x 4 m motorized projection screens
- 5 units – Epson 3500 ANSI lumen projectors
- 5 units – 180 x 180 cm motorized screens
- 1 unit – 100 V / 120 W mixer amplifier

LIGHTING

- 1 unit – DMX lighting console
- 8 units – PC spot stage lights
- 4 units – Profile spotlights
- 1 unit – Dimmer

* The use of 4 motorized trusses located in Ottoman Halls 1, 2, and 3 is subject to an additional charge.



Halls	Width (m)	Length (m)	Height (m)	m2	Gala	Classroom	Theatre	U-Shape	Block	Square	Reception
OTTOMAN	38	21,3	4,95	800	500	580	700	-	-	-	750
OTTOMAN 1	11,5	21,3	4,95	245,5	140	120	220	70	52	70	200
OTTOMAN 2	15	21,3	4,95	309,8	160	180	270	76	58	92	280
OTTOMAN 3	6,4	21,3	4,95	245,5	150	130	240	70	52	88	200
ÇIRAĞAN	6,4	13,7	2,4	89,1	40	48	70	34	34	38	-
DOLMABAĞÇE	6,4	13,7	2,4	89,1	40	48	70	28	22	30	-
YILDIZ	6,4	10,3	2,4	67,3	30	38	50	28	22	30	-
BEYLERBEYİ	6,4	10,3	2,4	67,3	30	38	50	34	34	38	-
TOPKAPI	9,7	7,3	2,4	87,7	40	48	60	34	34	38	-
MAIN FOYER	42	8,8	5,9	370	-	-	-	-	-	-	300

* Except for physical dimensions, the layout columns indicate seating capacity (number of persons).





IN PURSUIT OF EXCELLENCE

In addition to offering a flawless holiday experience, we operate with a mission to uphold environmental sustainability at the highest level. The excellence certificates we have earned as a result of our dedicated efforts reflect our corporate standards and environmental awareness. We take pride in bringing our guests together with these privileged accommodation experiences and in having our efforts crowned with these awards.

Sustainable Tourism Certificate

As a result of our practices aimed at protecting natural and cultural resources and promoting sustainable tourism, we have earned our three-stage sustainability certification.

Sustainable Green Energy Certificate

As the electricity used in our operations is sourced from green energy resources, we have earned the I-REC certificate within the scope of Sustainable Green Energy.

Environmentally Friendly Accommodation Facility Certificate

Through our environmentally conscious practices—particularly in waste management, energy efficiency, and water conservation—we have been awarded the Environmentally Friendly Accommodation Facility Certificate by the Ministry of Culture and Tourism.

Travelife Certificate

Within the scope of sustainability, we ensure continuity in energy efficiency and environmental responsibility practices.

Child-Friendly Tourism Certificate

As a result of the initiatives we have implemented to ensure our young guests enjoy a safe and entertaining holiday, we have been awarded the Child-Friendly Tourism Certificate..

Blue Flag Beach Certificate

Thanks to our swimmable beach areas that meet high standards in water quality, environmental management, environmental education, and safety, we are entitled to receive the Blue Flag award.

ISO 14001:2015 Environmental Management System

As a result of our efforts to minimize environmental impact in line with our sustainable tourism approach, we have been deemed worthy of receiving this certification.

ISO 50001:2018 Energy Management System

We have earned this certificate by meeting and implementing all processes required by the standard for energy efficiency and conservation.

ISO 22000:2018 Food Safety Management System

This certification covers food processing processes from start to finish and ensures the safety of every food and beverage we serve to our guests.

ISO 9001:2015 Quality Management System

Through our efforts to maintain the highest level of guest satisfaction, we have demonstrated our commitment to quality standards.

ISO 10002:2018 Customer Satisfaction Management System

As a result of the initiatives we undertook to deliver an unforgettable holiday experience to our guests, we have earned this certification.

ISO 45001:2018 Occupational Health & Safety Management System

We have received the ISO 45001:2018 certification as recognition of the importance we place on occupational health and safety and the practices we have implemented. As Ela Excellence, we take pride in sharing our service philosophy—one that always strives for excellence—with our valued guests. By embracing the principle of sustainability, we will continue to uphold our responsibility toward the environment at the highest level.



IN PURSUIT OF EXCELLENCE



ISO 22000:2018
Food Safety Management System



ISO 9001:2015
Quality Management System



ISO 14001:2015
Environmental
Management System



ISO 45001:2018
Occupational Health
& Safety Management System



ISO 10002:2018
Customer Satisfaction
Management System



ISO 50001:2018
Energy Management System



**Green Star - Environmentally
Friendly Accommodation
Facility Renewal**



Sustainable Tourism Certification



Turquality Program



Safe Tourism Certification



**Sustainable Green
Energy Certificate**



**Child-Friendly
Tourism Certification**



Blue Flag Beach



OUR AWARDS



TUI GLOBAL HOTEL AWARDS
QUALITY HOTEL 2024



TOP 100 HOTELS AWARD
2024



JET2HOLIDAYS QUALITY AWARD
2023



CHILD-FRIENDLY HOTEL AWARD
2023



ENVIRONMENTALLY FRIENDLY
HOTEL AWARD 2023



BOOKING.COM - TRAVELLER
REVIEW AWARDS 2022: 8,9/10



CHRISTIAN TOUR - BEST
ACCOMMODATION AWARD 2022



OTELZ GUEST REVIEW AWARDS
2022: 8.8/10



STARWAY CHILD-FRIENDLY
HOTEL AWARD 2022



STARWAY OVERALL
SATISFACTION 2022



TRIPADVISOR: TRAVELLER'S
CHOICE 2021



HOLIDAYCHECK 5.5/6
2021

IMPORTANT INFORMATION

1. Throughout the property, officially certified first-class quality products and brands are used in all food and service offerings.
2. Guests with any food allergies must inform the Ela Assistant staff upon arrival at the property. Otherwise, the hotel management shall not be held responsible for any issues that may arise.
3. In accordance with the laws of the Republic of Türkiye dated 19.05.2008, smoking is prohibited in all enclosed public areas.
4. Pets are not accepted at our property.
5. Check-in time is from 14:00 onwards, and check-out time is by 12:00 at the latest. Even if the room is not vacated on time, according to the All-Inclusive Concept, additional charges may apply for the use of hotel services after 12:00.
6. Dress codes may apply in some restaurants and bars within the property.
7. The use of motorized sea vehicles is not permitted within the designated swimming areas.
8. All consumable items provided in guest rooms—including amenities, towels, minibar items, and cosmetic products—are supplied within the scope of the all-inclusive package for in-house daily use only. Removing these items from the property is not permitted.
9. The hotel management reserves the right to make unilateral and ongoing changes to the services and information stated in this guide.
10. Hygiene, health, and life-safety measures for both guests and staff are strictly implemented throughout the property. Continuous inspections are carried out by the relevant ministries and official authorities.
11. All guests and employees are required to comply with occupational health and safety regulations.
12. Guests who disturb the peace, behave contrary to moral rules, endanger the safety of other guests or staff, engage in threats, insults, verbal abuse, physical violence, theft, illegal drug use, excessive alcohol consumption that endangers personal or public safety, deliberately damage hotel property or equipment, or intentionally create a fire hazard may be removed from the property by management decision, even if their accommodation period has not ended. In such cases, no refund of remaining accommodation fees will be made. The hotel reserves the right to claim compensation for any damages from the responsible individual(s).
13. Tour operators and agencies acknowledge and undertake that the most up-to-date versions of these published concepts, once communicated to them, shall be considered an integral part of signed contracts and agreements, and that they will update this information simultaneously across their sales and marketing channels.
14. Air-conditioning operating hours are seasonally adjusted by the automation system in accordance with outdoor weather conditions to ensure maximum comfort.
15. The sale of alcoholic beverages and tobacco products to guests under the age of 18 is strictly prohibited.

16. Guests who pose a health risk and/or whose behavior presents a health or conduct risk due to excessive alcohol consumption or other alcohol-related reasons may be denied alcohol service, or alcohol service may be temporarily suspended within this scope. This situation shall not be subject to complaint.
17. The hotel management reserves the right to make unilateral changes to the operating hours, implementation methods, and content of all services and facilities stated in the Fact Sheet due to weather conditions or other unforeseen circumstances.
18. The days on which restaurants and bars are closed may be changed by hotel management depending on weather conditions and reservation demands.
19. Taking food, beverages, or equipment from food and beverage outlets to areas outside these units is not appropriate in terms of hygiene and safety.
20. Bathroom amenities (such as shampoo, shower gel, and similar items) are provided daily according to the number of guests. Any additional requests within the same day are subject to extra charges.
21. The information notice containing the general rules of the property is additionally presented to all guests at check-in and acknowledged by signature.
22. The minibar is replenished once daily. Any additional requests during the day are subject to extra charges.
23. Room cleaning is provided once per day. Any additional requests during the day are subject to extra charges.
24. In cases where sun loungers are occupied for extended periods without use, hotel staff may remove towels and similar personal items and make the sun loungers available for use. The hotel management cannot be held responsible for any items declared lost in such cases.
25. Fishing and hunting of any kind, by any method, are strictly prohibited within designated swimming areas.
26. The use of potentially dangerous ride-on devices such as roller skates, scooters, skateboards, and similar equipment is not permitted in indoor and outdoor areas of the property.
27. The use of drones and similar devices is not permitted within the property.
28. Due to customs procedures, supply, delivery, or procurement delays, certain food and beverage brands used in service may not be available as announced. In such cases, the hotel may offer an alternative product of comparable quality.
29. Tour operators and agencies accept that the most up-to-date versions of these published concepts shall be valid within the scope of signed contracts and agree to update this information simultaneously across their sales and marketing channels.
30. Assistance equipment and facilities for guests with disabilities, as well as seating and reservation priority in dining areas, are taken into consideration by hotel management and staff.
31. After 18:00, the admission of external visitors coming to see guests staying at the hotel is subject to management approval.
32. All current fact sheets, visuals, logos, and videos of Ela Excellence Resort Belek can be accessed via media.elaresort.com.



ELA
EXCELLENCE
RESORT BELEK

444 1 352 |     | www.elahotels.com